

2021 SPRINGVILLE CITIZENS' VIEWPOINTS

Codebook

Prepared on December 21, 2021

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1. To start, we would like to know how you feel about Springville as a place to live. Please circle the number that best reflects how you rate each of the following aspects of Springville:.....	15
1a rate: the overall quality of life in Springville.....	15
1b rate: the overall quality of your neighborhood.....	15
1c rate: Springville as a place to raise young children.....	16
1d rate: Springville as a place to raise teenagers.....	16
1e rate: Springville as a place to retire.....	16

2. Please rate each of the following characteristics of Springville:.....	17
2a rate: the overall appearance of the city.....	17
2b rate: the quality of K-12 schools in Springville.....	17
2c rate: opportunities for leisure time activities.....	18
2d rate: shopping opportunities.....	18
2e rate: recreational opportunities.....	18
2f rate: opportunities to attend cultural activities.....	19
2g rate: access to high speed internet service.....	19
2h rate: the quality of city parks.....	20
3. How safe do you feel from the following happening to you in Springville:.....	20
3a feel: violent crimes.....	20
3b feel: property crimes.....	20
3c feel: hillside fires.....	21
3d feel: flooding.....	21
3e feel: earthquakes.....	22
4. How safe would you feel walking alone at night:.....	22
4a safe: in your neighborhood.....	22
4b safe: in Springville's downtown area.....	22
4c safe: in Springville parks.....	23
5. Please circle how much you disagree or agree with the following statements:....	23
5a I receive good value for the city taxes I pay.....	23
5b I am aware of the overall direction that the city is taking.....	24
5c I am pleased with the overall direction that the City is taking.....	24
5d I am well informed on the major issues in Springville.....	24
5e Springville's city government welcomes citizen involvement.....	25
5f Springville's elected officials care what people like me think.....	25
5g I feel included as part of the Springville community.....	25
5h My local tax dollars are being spent wisely.....	26
5i My local government responds promptly to citizen concerns.....	26
6. To what degree do you feel the following are a problem in Springville:.....	26
6a traffic in neighborhoods.....	26
6b traffic on the city's main streets.....	27
6c crime.....	27
6d drugs.....	27
6e gangs.....	28
6f graffiti.....	28
6g underage drinking.....	28
6h physical appearance of downtown Springville.....	29
6i city taxes.....	29
6j water rates.....	29
6k electric rates.....	30
6l sewer rates.....	30
6m garbage collection rates.....	30
6n lack of recreational activities for families.....	31
6o street repair.....	31
6p population growth.....	31
6q too much commercial development.....	32
6r high density residential growth.....	32
6s junk and garbage around homes.....	32
6t weeds.....	33
7. Please rate each of the following characteristics of Springville:.....	33
7a rate: dining out options.....	33
7b rate: employment opportunities.....	33
7c rate: bus service.....	34
7d rate: drinking water quality.....	34
7e rate: water pressure in your home.....	35
7f rate: power system reliability.....	35
7g rate: shopping opportunities.....	35
8. In 2020, about how many times have you or other household members done the following:	36
8a used the Springville public library.....	36
8b visited a Springville City park.....	36
8c accessed the Springville City website.....	37

8d	played golf at the Hobble Creek Golf Course.....	37
8e	used a Springville pedestrian or bike trail.....	37
8f	visited Kelly's Grove, Rotary Park or Jolley's Ranch Canyon Park.....	38
8g	taken trash to the waste transfer facility.....	38
8h	taken yard waste to the City compost facility.....	38
8i	visited Springville Art Museum.....	39
8j	visited Springville Senior Center.....	39
8k	swam at the Clyde Recreation Center.....	40
8l	taken children to Springville Civic Center splash pad.....	40
8m	visited Wayne Bartholomew Family Park and pond.....	40
9.	Please circle how much you disagree or agree that adequate measures are being taken by the Springville City government to:.....	41
9a	adequate measures to: protect the natural environments of Springville.....	41
9b	adequate measures to: protect the economic health of Springville.....	41
9c	adequate measures to: protect your quality of life.....	41
9d	adequate measures to: provide access to services for disabled residents.....	42
9e	adequate measures to: prepare the community for an emergency.....	42
9f	adequate measures to: provide recreation opportunities in the community.....	42
9g	adequate measures to: reduce traffic congestion.....	43
9h	adequate measures to: maintain public infrastructure.....	43
9i	adequate measures to: control graffiti.....	43
9j	adequate measures to: reduce juvenile crime.....	44
9k	adequate measures to: reduce drug activity.....	44
9l	adequate measures to: reduce vandalism.....	44
9m	adequate measures to: reduce speeding on neighborhood streets.....	45
9n	adequate measures to: revitalize older neighborhoods.....	45
9o	provide good neighborhood planning for new developments.....	45
9p	encourage new businesses to locate in Springville.....	46
10.	How would you rate the City's website and the City Source newsletter as sources of information about the city and city services:.....	46
10a	rate: City's website.....	46
10b	rate: City Source newsletter.....	47
10c	rate: City's social media accounts.....	47
11.	How would you rate the quality of each of the following Springville City services:.....	47
11a	rate: police services.....	47
11b	rate: police response times.....	48
11c	rate: fire services.....	48
11d	rate: emergency medical/ambulances.....	49
11e	rate: ambulance response times.....	49
11f	rate: animal control.....	49
11g	rate: condition of streets and road surfaces.....	50
11h	rate: garbage collection.....	50
11i	rate: water services.....	51
11j	rate: sewer services.....	51
11k	rate: electric services.....	51
11l	rate: snow removal.....	52
11m	rate: street lighting.....	52
11n	rate: condition of sidewalks.....	53
11o	rate: library services.....	53
11p	rate: Springville Art Museum.....	53
12.	How would you rate the quality of each of the following Springville City services:.....	54
12a	rate: cemetery.....	54
12b	rate: recreation programs and classes.....	54
12c	rate: services to seniors.....	55
12d	rate: recreation center.....	55
12e	rate: city planning and zoning.....	55
12f	rate: Springville City's web site.....	56
12g	rate: city campgrounds in Hobble Creek canyon.....	56
12h	rate: Hobble Creek Golf course.....	57
12i	rate: residential recycling programs.....	57
12j	rate: walking and biking paths.....	57

12k	rate: trash and weed control on private property.....	58
12l	rate: yard waste compost facility.....	58
12m	rate: flood control.....	59
12n	rate: city sponsored sports programs.....	59
12o	rate: quality of the on-line bill-paying service.....	59
12p	rate: Springville Civic Center splash pad.....	60
12q	rate: Wayne Bartholomew family park and pond.....	60
13.	Overall, how would you rate the quality of services provided by Springville City?	61
14.	Below are some suggestions that Springville citizens have mentioned as possible ways to improve the City. What priority level do you think the City should give to requests for additional funds to make each of the suggested improvements?.....	61
14a	additional funds: improving traffic flow.....	61
14b	additional funds: reducing traffic.....	61
14c	additional funds: additional youth recreational sports programs.....	62
14d	additional funds: preserving historic building and historic neighborhoods ..	62
14e	additional funds: developing more neighborhood parks.....	63
14f	additional funds: acquiring more open space land.....	63
14g	additional funds: improving pedestrian and bike trails.....	63
14h	additional funds: increasing services for seniors.....	64
14i	additional funds: adding more space for arts/cultural events.....	64
14j	additional funds: increasing art in public places.....	64
14k	additional funds: reducing crime.....	65
14l	additional funds: providing additional transportation options.....	65
14m	additional funds: reducing illegal drug use.....	65
14n	additional funds: providing additional adult recreational sports programs ..	66
14o	additional funds: increasing library's book collection.....	66
14p	additional funds: developing additional parks.....	66
14q	additional funds: increasing police presence in your neighborhood.....	67
14r	additional funds: increasing police presence in downtown areas.....	67
14s	additional funds: increasing housing for low or moderate income people....	67
14t	additional funds: repairing/construction of public streets.....	68
14u	additional funds: increasing library's special programs.....	68
14v	additional funds: increasing fire protection.....	68
14w	additional funds: improving water and sewer systems.....	69
14x	additional funds: increasing water supplies.....	69
14y	additional funds: providing access to high speed internet.....	69
14z1	additional funds: reducing junk and garbage around homes.....	70
14z2	additional funds: increasing weed control in the city.....	70
15.	From the list above, what three improvements would you pick as your top three priorities for additional funds? List in order of preference with #1 being your top priority for improvement.....	70
q15_1	top three priorities for additional funds: #1.....	70
q15_2	top three priorities for additional funds: #2.....	72
q15_3	top three priorities for additional funds: #3.....	73
16.	Please rate the quality of customer service you have received at the following Springville facilities:.....	74
16a	rate: quality service received at: Clyde Recreation Center.....	74
16b	rate: quality service received at: library.....	75
16c	rate: quality service received at: utility and billing office.....	75
16d	rate: quality service received at: parks and recreation building.....	76
16e	rate: quality service received at: community development office.....	76
17.	Please rate the quality of each of the following in your neighborhood:.....	76
17a	rate: sense of community in your neighborhood.....	76
17b	rate: cleanliness of neighborhood.....	77
17c	rate: attractiveness of neighborhood.....	77
17d	rate: safety of neighborhood.....	78
17e	rate: speed of traffic in the neighborhood.....	78
17f	rate: volume of traffic in the neighborhood.....	79
17g	rate: quietness of neighborhood.....	79
17h	rate: street lighting.....	79
17i	rate: closeness to parks.....	80
17j	rate: access to shopping opportunities.....	80

17k	rate: adequacy of streets, sidewalks, curbs.....	81
18.	Please tell us how strongly you support or oppose each item below.....	81
q18a	financial incentives to attract new types of retail business.....	81
q18b	efforts to revitalize downtown Springville.....	81
q18c	efforts to include more affordable housing in new developments.....	82
q18d	expansion of youth activities and facilities.....	82
q18e	expansion of Art City Days.....	82
q18f	mandatory measures to conserve water.....	83
q18g	expand efforts to enforce existing city codes concerning junk and garbage around homes.....	83
q18h	enforce existing city codes concerning weeds.....	83
q18i	improve emergency services.....	84
19.	Based on your interactions with Springville City, how likely are you to recommend Springville City and its services to a friend or colleague?.....	84
20.	Springville City has a balanced budget. Adding programs (e.g., adult sports offerings, summer art camp, canyon family reunion activities) and services (e.g., bike skills park, 24-hour staffed fire station, creek flood mitigation) will be difficult without either raising taxes and/or fees, OR by cutting other programs and/or services. With this in mind, please answer the following questions:.....	85
20a	should the city increase taxes and fees to pay for more programs and services?	85
20a_text	What should be added?.....	85
20b	Should the city cut existing programs and services to allow resources to be used to add new programs and services?.....	85
20b_text	What should be cut? What should be added?.....	86
20c	Should the city cut existing programs and services?.....	86
20c_text	What should be cut?.....	86
	Now a few last questions about you. These questions will only be used for statistical comparisons.....	87
24.	What is your sex?.....	87
25.	In what year were you born?.....	87
26.	In total, how many years have you lived in Springville?.....	89
27.	What percentage of your closest friends are living in this community or within an hour's drive?.....	92
28.	What percentage of your adult relatives, including those of your spouse, live in this community or within an hour's drive?.....	92
29.	About how many more years do you anticipate living in Springville?.....	92
30.	What is the highest grade or level of education that you have completed?.....	93
31.	Which category best describes the ethnic or racial group that you identify yourself with.....	94
32.	Is there any language other than English regularly spoken at home?.....	94
33.	Do you have high-speed internet access in your home?.....	94
34.	Do you currently have a social media account?.....	95
35.	In total, how many people, including yourself, currently live in your household?	95
	Starting with the oldest, please list their ages:.....	95
35_1	age person 1.....	95
35_2	age person 2.....	98
35_3	age person 3.....	100
35_4	age person 4.....	102
35_5	age person 5.....	103
35_6	age person 6.....	105
35_7	age person 7.....	106
35_8	age person 8.....	106
35_9	age person 9.....	107
35_10	age person 10.....	107
35_11	age person 11.....	108
36.	What is your current marital status?.....	108
37.	Which category best describes the house or apartment/townhouse you live in?..	108
38.	Do you own or rent the house or apartment where you live?.....	109
39.	What is your current employment status?.....	109
40.	Where is your work located?.....	109
41.	Do you telecommute to your job from your residence in Springville?.....	110

42. If you consider all of your earnings, investments, and personal income, about how much was your total family income last year (2020)?.....	111
43. What information, if any, would you like to see added to the City's website or to the City Source newsletter?.....	111
44. What do you like most about living in Springville?.....	111
44 What do you like most about living in Springville? - first.....	111
44a What do you like most about living in Springville? - second.....	112
44b What do you like most about living in Springville? - third.....	113
45. What is the one thing that you feel the City could do to make Springville a better place to live?.....	114
45 What one thing would make Springville a better place to live - first.....	114
45a What one thing would make Springville a better place to live - second.....	116
45b What one thing would make Springville a better place to live - third.....	118
46. To help us know what neighborhood you talked about, please put a visible "X" on the map near the location of your home. Do not use a dot - use an "X" so we know the right neighborhood.....	120
Written response to Question 20a_Text	121
Written response to Question 20b_Text	137
Written response to Question 20c_Text	147
Written response to Question 43	154
Written response to Question 44	168
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2021 SPRINGVILLE CITIZENS' VIEWPOINTS

History of the study

The purpose of this section of the code book is to provide a procedural history for the 2021 Springville Citizen's Viewpoints survey and to provide not only the specific methods of data collection and processing, but some context as to decisions that were made. The study is unique in that (1) it was undertaken at the request of the City of Springville, and (2) samples a cross-section of Springville residents to evaluate their perceptions regarding city services, the quality of life in the community, and to seek input for improving services.

Overview and project history

The 2021 Springville Citizens' Viewpoints study was a survey of households in Springville, UT; adding to previous data collection efforts conducted in 2004 to 2019. The 2021 survey fieldwork was conducted from September to December.

Standard mail data collection methodologies developed by Dillman and his associates (2016) were followed, culminating in a multiple-wave protocol designed to encourage greater response to mail surveys. Specifically, the study commenced with a pre-notification to Springville residents via a letter in *City Source* (delivered with September electric bill). The pre-notification alerted households of the possibility of being randomly selected to complete the survey. The first mailing packet was sent out on September 20, 2021. This mailing included a personalized cover letter, a copy of the survey, a postage-paid return envelope, and a separate postage paid "I've replied" postcard. To maintain total anonymity, there were no names nor other identifiers on the surveys. Each respondent was asked to return the separate "I've replied" postcard so we would know which households to *not* send additional mailings. There were no links between the survey and the postcard. A few days later (October 23rd) we mailed a reminder postcard designed to encourage people to complete the survey. Given the timing of a week-end mailing, the reminder postcard arrived about three to four days after the survey packet arrived.

A second mailing was sent on October 29th to all households for which we had yet to revive an "I've replied" postcard. Unfortunately, we received word on November 2nd that the U.S. Post Service had errantly held 142 completed surveys and 152 "I've replied" postcards—all of which were postmarked on October 6th—from being delivered. Regrettably, this error resulted in redundant mailings to 153 households mistakenly included in the second mailing. Such redundancy provoked ire several residents (see comments included in the "Additional Written Comments" section of the codebook). A third, and final, mailing was sent on November 19th.

Sample and Response Rate

We randomly selected 1,800 households from the electric billing addresses for all residents in Springville, UT. Before doing so, however, we endeavored to remove all business, landlord, and vacant addresses from the sampling frame. While care was taken to sample across the entire city, these efforts did not meet the criteria to officially labeled the sample as being "stratified by neighborhood." However, the sample size was kept large enough that a sufficient number of responses would be obtained for each neighborhood. Of the 1,800 addresses selected for inclusion in the study, The U.S. Postal Service

returned 62 packets as undeliverable (deceased, moved, etc.). In addition, 7 individuals overtly refused to participate via return letter, electronic communication, or by contacting the city. Combined, we were left with 1,731 eligible households in the sample. As of December 21, 2021, we have received 867 valid responses (adjusted response rate = 50.09%).

Data Cleaning and assigning numerical values to assigned responses

The data user should keep in mind that responses to this survey came from self-administered questionnaires. An interviewer was not present to help the respondent through skip patterns, to interpret the intent of questions, or to monitor that the respondent was completing the survey in an appropriate manner. In the survey response process, we had to rely on respondents to answer questions “correctly” and to execute the appropriate instructions. We believe that the questionnaire worked well for the intended purpose of evaluating residents’ perceptions regarding city services, the quality of life in the community, and to seek input for improving services. A few respondents either chose not to, were unwilling, or unable to follow the instructions when completing the questionnaire. For example, a respondent may not of marked a response to a filter question but proceed to complete the question sequence in the box. In such an instance, the filter question was coded as missing. In accordance with best practices, all responses are coded as marked by the respondent (e.g., a non-response was coded as “missing”).

Numerical values were assigned to responses with the goal of (1) preserving, when possible, the meaning of the respondents’ answers as closely as possible, and (2) preserving the variation in responses. Specific numeric codes are outlined in “Numerical Values Assigned to responses” section of the codebook. Multiple steps were taken to ensure that numeric responses to the survey were coded correctly, including examining all frequency distributions and looking for illegal or unlikely codes. In checking for errors anomalies, and improbable occurrences, we referred to the original questionnaire when needed. These efforts notwithstanding, we are certain that a few errors or minor data anomalies will be discovered as these data are used. As these are called to our attention, we will investigate them and determine the extent of the problems and the feasibility of correcting them.

Following best survey practices the written responses were transcribed, to the extent possible, exactly as marked on the questionnaire. The data user should keep in mind that respondents were likely providing written responses in heist, with little regard for grammar, punctuation, handwriting, and/or spelling. Moreover, this “heist” often complicated the transcription process. Consequently, we are certain that errors exist in the transcription. As these are called to our attention, we will investigate them and determine the extent of the problems and the feasibility of correcting them.

References

Dillman, D. A., Smyth, J. D., & Christian, L. M. (2014). Internet, phone, mail, and mixed-mode surveys: the tailored design method. John Wiley & Sons.

2021 SPRINGVILLE CITIZENS' VIEWPOINTS

NUMERICAL VALUES ASSIGNED TO RESPONSES

QUESTION 1a – 1e

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE
- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD
- 9: BLANK

QUESTION 2a – 2h

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE
- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD
- 9: BLANK

QUESTION 3a – 3e

- 1: EXTREMELY UNSAFE
- 2: VERY UNSAFE
- 3: SOMEWHAT UNSAFE
- 4: NEITHER SAFE OR UNSAFE
- 5: SOMEWHAT SAFE
- 6: VERY SAFE
- 7: EXTREMELY SAFE
- 9: BLANK

QUESTION 4a – 4c

- 1: EXTREMELY UNSAFE
- 2: VERY UNSAFE
- 3: SOMEWHAT UNSAFE
- 4: NEITHER SAFE NOR UNSAFE
- 5: SOMEWHAT SAFE
- 6: VERY SAFE
- 7: EXTREMELY SAFE
- 9: BLANK

QUESTION 5a – 5i

- 1: STRONGLY DISAGREE
- 2: DISAGREE
- 3: NEITHER AGREE NOR DISAGREE
- 4: AGREE
- 5: STRONGLY AGREE
- 9: BLANK

QUESTION 6a – 6t

- 1: NOT A PROBLEM
- 2: MINOR PROBLEM
- 3: IMPORTANT PROBLEM
- 4: MAJOR PROBLEM
- 5: EXTREME PROBLEM
- 9: BLANK

QUESTION 7a – 7g

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE
- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD
- 9: BLANK

QUESTION 8a – 8m

- 1: 0 TIMES
- 2: 1-4 TIMES
- 3: 5-8 TIMES
- 4: 10-19 TIMES
- 5: 20-29 TIMES
- 6: 30+ TIMES
- 9: BLANK

QUESTION 9a – 9p

- 1: STRONGLY DISAGREE
- 2: DISAGREE
- 3: NEITHER AGREE NOR DISAGREE
- 4: AGREE
- 5: STRONGLY AGREE
- 9: BLANK

QUESTION 10a – 10c

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE
- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD
- 8: NEVER USED
- 9: BLANK

QUESTION 11a – 11p

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE
- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD
- 9: BLANK

QUESTION 12a – 12q

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE
- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD
- 9: BLANK

QUESTION 13

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE
- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD
- 9: BLANK

QUESTION 14a – 14z2

- 1 VERY LOW PRIORITY
- 2 LOW PRIORITY

- 3 MODERATE PRIORITY
- 4 HIGH PRIORITY
- 5 VERY HIGH PRIORITY
- 9 BLANK

QUESTION 15_1 – 15_3

- 1: IMPROVE TRAFFIC FLOW
- 2: REDUCE TRAFFIC
- 3: MORE YOUTH SPORTS PROGRAMS
- 4: PRESERVE HISTORIC BUILDING AND HISTORIC NEIGHBORHOODS
- 5: DEVELOP MORE NEIGHBORHOOD PARKS
- 6: ACQUIRE MORE OPEN SPACE LAND
- 7: IMPROVE PEDESTRIAN AND BIKE TRAILS
- 8: INCREASE SERVICES FOR SENIORS
- 9: ADD MORE SPACE FOR ARTS/CULTURAL EVENTS
- 10: INCREASE ART IN PUBLIC PLACES
- 11: REDUCE CRIME
- 12: PROVIDE ADDITIONAL TRANSPORTATION OPTIONS
- 13: REDUCE ILLEGAL DRUG USE
- 14: ADDITIONAL ADULT SPORTS PROGRAMS
- 15: INCREASE LIBRARY'S BOOK COLLECTION
- 16: DEVELOP ADDITIONAL PARKS
- 17: INCREASE POLICE PRESENCE IN YOUR NEIGHBORHOOD
- 18: INCREASE POLICE PRESENCE IN DOWNTOWN AREAS
- 19: INCREASE HOUSING FOR LOW OR MODERATE INCOME PEOPLE
- 20: REPAIR/CONSTRUCTION OF PUBLIC STREETS
- 21: INCREASE LIBRARY'S SPECIAL PROGRAMS
- 22: INCREASE FIRE PROTECTION
- 23: IMPROVE WATER AND SEWER SYSTEMS
- 24: INCREASE WATER SUPPLIES
- 25: ACCESS TO HIGH SPEED INTERNET
- 26: REDUCE JUNK AND GARBAGE AROUND HOMES
- 27: INCREASE WEED CONTROL IN CITY
- 88: OTHER RESPONSE
- 99: BLANK

QUESTION 16a – 16e

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE
- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD

- 0: NEVER USED
- 9: BLANK

QUESTION 17A – 17 K

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE
- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD
- 9: BLANK

QUESTION 18a – 18i

- 1: STRONGLY OPPOSE
- 2: OPPOSE
- 3: EQUALLY SUPPORT-OPPOSE
- 4: SUPPORT
- 5: STRONGLY SUPPORT
- 9: BLANK

QUESTION 19

- 1: NOT LIKELY
- 2:
- 3:
- 4:
- 5:
- 6:
- 7:
- 8:
- 9:
- 10: VERY LIKELY
- 99: BLANK

QUESTION 20a, 20b, 20c

- 1: YES
- 2: NO
- 9: BLANK

QUESTION 20a_text, 20b_text, 20c_text

- 1: COMMENT MADE
- 88: BASED ON PREVIOUS RESPONSE, RESPONDENT WAS NOT EXPECTED TO ANSWER THIS QUESTION
- 99: BLANK

QUESTION 24

- 1: MALE
- 2: FEMALE
- 9: BLANK

QUESTION 25

- 1927 – 2001: REPORTED YEAR RESPONDENT WAS BORN
- 8888: INCOMPLETE RESPONSE
- 9999: BLANK

QUESTION 26

- 0 – 92: REPORTED NUMBER OF YEARS RESPONDENT HAS LIVED IN SPRINGVILLE
- 888: INCOMPLETE RESPONSE
- 999: BLANK

QUESTION 27 – 28

- 1: 0 TO 25%
- 2: 26 TO 50%
- 3: 51 TO 75%
- 4: 76 TO 100%
- 9: BLANK

QUESTION 29

- 0 – 150: REPORTED NUMBER OF YEARS RESPONDENT ANTICIPATES LIVING SPRINGVILLE
- 888: REST OF MY LIFE
- 999: BLANK

QUESTION 30

- 1: 1-11 GRADE
- 2: HIGH SCHOOL DIPLOMA
- 3: SOME COLLEGE
- 4: ASSOCIATE DEGREE
- 5: BACHELORS DEGREE
- 6: MASTERS DEGREE
- 7: PHD, MD, JD, ETC.
- 9: BLANK

QUESTION 31

- 1: HISPANIC/LATINO
- 2: AFRICAN-AMERICAN/BLACK
- 3: ASIAN/PACIFIC ISLANDER
- 4: WHITE
- 5: NATIVE AMERICAN
- 6: OTHER

9: BLANK

QUESTION 32

- 1: YES
- 2: NO
- 9: BLANK

QUESTION 33

- 1: YES
- 2: NO
- 3: NOT SURE
- 9: BLANK

QUESTION 34

- 1: YES
- 2: NO
- 9: BLANK

QUESTION 35

- 1 – 10: REPORTED NUMBER OF PEOPLE CURRENTLY LIVING IN HOUSEHOLD
- 999: BLANK

QUESTION 35_1 – 35_11

- 0 – 100: REPORTED AGE OF PERSON CURRENTLY LIVING IN HOUSEHOLD
- 888: BASED ON PREVIOUS RESPONSE, RESPONDENT WAS NOT EXPECTED TO ANSWER THIS QUESTION
- 999: BLANK

QUESTION 36

- 1: MARRIED
- 2: SEPARATED
- 3: DIVORCED
- 4: WIDOWED
- 5: NEVER MARRIED
- 9: BLANK

QUESTION 37

- 1: SINGLE FAMILY
- 2: DUPLEX (2 UNITS)
- 3: APARTMENT (3-4 UNITS)
- 4: APARTMENT (5 OR MORE UNITS)
- 5: MOBILE HOME
- 6: OTHER
- 9: BLANK

QUESTION 38

- 1: OWN
- 2: RENT
- 9: BLANK

QUESTION 39

- 1: EMPLOYED FULL-TIME
- 2: EMPLOYED PART-TIME
- 3: HOMEMAKER
- 4: RETIRED
- 5: STUDENT
- 6: UNEMPLOYED
- 9: BLANK

QUESTION 40

NOTE: Numerical values for open-ended responses to “5 Other (city?)” were assigned based on preliminary evaluation of responses, additional analysis is needed. Moreover, preliminary assignment of numerical values was based on schemas developed during previous iterations of the Springville Citizens’ Viewpoints survey.

- 1: SPRINGVILLE
- 2: PROVO
- 3: SPANISH FORK
- 4: OREM
- 5: OTHER
- 6: LEHI
- 7: AMERICAN FORK
- 8: PLEASANT GROVE
- 9: LINDON
- 10: SALT LAKE CITY
- 11: MURRAY
- 12: WEST JORDAN
- 13: MIDVALE
- 14: SOUTH JORDAN
- 15: SANDY
- 16: RIVERTON
- 17: DRAPER
- 18: MAPLETON
- 19: PAYSON
- 20: OTHER CITY - UTAH COUNTY
- 21: OTHER CITY - SALT LAKE COUNTY
- 22: OTHER CITY - EAST OF UTAH COUNTY
- 23: OTHER CITY - SOUTH OF UTAH COUNTY
- 24: OTHER CITY - NORTH OF SALT LAKE COUNTY
- 25: CITY OUTSIDE OF UTAH

26: CITY OUTSIDE OF COUNTRY

27: ENTIRE STATE

88: BASED ON PREVIOUS RESPONSE, RESPONDENT WAS NOT EXPECTED TO ANSWER THIS QUESTION

98: NOT APPLICABLE

99: BLANK

QUESTION 41

1: YES

2: NO

8: BASED ON PREVIOUS RESPONSE, RESPONDENT WAS NOT EXPECTED TO ANSWER THIS QUESTION

9: BLANK

QUESTION 42

1: LESS THAN \$15,000

2: \$15,000-\$34,999

3: \$35,000-\$49,999

4: \$50,000-\$74,999

5: \$75,000-\$99,999

6: \$100,000-\$124,999

7: \$125,000-\$149,999

8: \$150,000+

9: BLANK

QUESTION 43

NOTE: Numerical values were assigned based on preliminary evaluation of written responses, additional analysis is needed. Moreover, preliminary assignment of numerical values was based on schemas developed during previous iterations of the Springville Citizens' Viewpoints survey.

1: NOTHING

2: COMMENT MADE

3: IMPROVE FORMAT

4: VISUALLY IMPAIRED

9: BLANK

QUESTION 44

NOTE: Numerical values were assigned based on preliminary evaluation of written responses, additional analysis is needed. Moreover, preliminary assignment of numerical values was based on schemas developed during previous iterations of the Springville Citizens' Viewpoints survey.

1: SMALL TOWN FEEL

2: THE PEOPLE - FRIENDLY, SENSE OF COMMUNITY

3: FAMILY - MY HOME, FAMILY LIFE, FAMILY ACTIVITIES

4: SAFETY - FEEL SAFE, PEACEFUL, QUIET

5: EASY ACCESS TO AMENITIES

6: RECREATION OPPORTUNITIES

- 7: GOVERNMENT CHARACTERISTICS - GOOD GOV. FACILITIES, SERVICES
- 8: CITY CHARACTERISTICS - BEAUTIFUL, OLD HOMES, CLEAN, CULTURED
- 9: ENVIRONMENT - AIR, WATER, MOUNTAINS, CANYON, TREES
- 10: YOUTH SERVICES
- 11: LOW COST OF LIVING - CHEAPER HOMES, AFFORDABLE
- 12: NO HIGH DENSITY HOUSING IN NEIGHBORHOOD
- 13: LOCATION
- 14: SLOWER PACE
- 88: BASED ON PREVIOUS RESPONSE, RESPONDENT WAS NOT EXPECTED TO ANSWER THIS QUESTION
- 90: OTHER
- 99: BLANK

QUESTION 45

NOTE: Numerical values were assigned based on preliminary evaluation of written responses, additional analysis is needed. Moreover, preliminary assignment of numerical values was based on schemas developed during previous iterations of the Springville Citizens' Viewpoints survey.

- 1: RECREATION FOR KIDS, YOUTH PROGRAMS
- 2: RECREATION CENTER (LARGE LIKE PROVO'S)
- 3: RECREATION CENTER(MID-SIZED, SMALLER)
- 4: SWIMMING POOL-INDOOR
- 5: SWIMMING POOL - OUTDOOR (WATER PARK)
- 6: MORE/IMPROVE RECREATION ACTIVITIES (BIKING, TRAILS, TENNIS, SWIM)
- 7: MORE/IMPROVE/ENLARGE PARKS - DOG PARK
- 8: SPORTS PARK
- 9: MORE SPORTS (YOUTH OR ADULT)
- 10: ADULT SPORTS PROGRAMS GOLF, BASEBALL, EXERCISE CLASSES)
- 11: RECREATIONAL BUSINESSES (BOWLING ALLEY, ROLLER SKATING)
- 12: MOVIE THEATERS/PLAY HOUSE/DRIVE-IN MOVIE
- 13: FREE RECYCLING" 14 "RECYCLING (MANDATORY)
- 15: LIBRARY PROGRAMS/SERVICES
- 16: RETAIL BUSINESSES (EXPAND SHOPPING/WORK/COMMERCIAL GROWTH)
- 17: RESTAURANTS
- 18: SENIOR SERVICES/SENIOR REC CENTER/SENIOR PROGRAMS
- 19: TREES
- 20: INTERNET SERVICES (LIKE SPANISH FORK, GOOGLE FIBER)
- 21: FARMER'S MARKET
- 22: CULTURAL EVENTS/ART CITY DAYS (CONCERTS/MOVIES IN THE PARK)
- 23: BASIC CITY SERVICES (SNOW PLOWING, ELECTRIC, WATER)
- 24: BETTER CODE ENFORCEMENT
- 25: SOCIAL SERVICES (HELP UNEMPLOYED, ADULT EDUCATION)
- 26: ROADS/TRAFFIC FLOW/ROUND--BOUNTS/CURBS/SIDEWALKS/CROSSWALKS/BIKE PATHS
- 27: TRAFFIC LIGHTS/TURNOUT LANES
- 28: BUS SERVICE/FRONT RUNNER

- 29: HEALTH SERVICES
- 30: ART CITY/ART/ART MUSEUM/ART CLASSES
- 31: YARD APPEARANCE (WEEDS, LITER, JUNK)
- 32: HOME APPEARANCE
- 33: REDUCE CITY BUDGET/TAXES/ELECTRIC RATES
- 34: IMPROVE POLICE/FIRE SERVICES/ANIMAL CONTROL
- 35: REDUCE POPULATION GROWTH/LESS HOUSING
- 36: REDUCE CRIME/GANG ACTIVITY
- 37: DRUG USE/DRUG PREVENTION
- 38: APPEARANCE OF MAIN ST
- 39: CEMETERY
- 40: MORE BUSINESS ON MAIN STREET/FILL EMPTY BUILDINGS
- 41: NOTHING TO IMPROVE, LIKE IT THE WAY IT IS
- 42: HIGH DENSITY/LOW COST HOUSING
- 43: CITIZEN PARTICIPATION PROGRAMS/TOWN MEETINGS
- 44: PRESSURIZED IRRIGATION
- 45: YARD WASTE PICK-UP
- 46: SPECIAL NEEDS SERVICES-CHILDREN
- 47: HISTORIC PRESERVATION
- 48: REDUCE HIGH DENSITY HOUSING
- 50: SNOW REMOVAL ISSUES
- 51: REDUCE TRAFFIC
- 52: WATER PRESSURE
- 53: REDUCE NOISE - TRAIN WHISTLE
- 54: IMPROVE EMPLOYEE INTERACTION WITH CITIZENS
- 55: REDUCE PANHANDLERS-HOMELESS
- 56: REMOVE TREE HAZARDS
- 57: REDUCE BUSINESSES - CAR WASH, AUTO SHOPS, OIL LUBE
- 58: REDUCE AIR POLLUTION" 59 "REDUCE SPEED LIMITS - SPEEDING
- 60: LESS CONSTRUCTION
- 61: FLOODING RISK
- 62: HIGHWAY FROM FREEWAY TO MAPLETON
- 63: LOWER REC CENTER FEES
- 64: WATER PRESSURE
- 65: BETTER LIGHTING IN NEIGHBORHOOD
- 88: BASED ON PREVIOUS RESPONSE, RESPONDENT WAS NOT EXPECTED TO ANSWER THIS QUESTION
- 90: OTHER
- 99: BLANK

QUESTION 46

NOTE: Numerical values were assigned based on preliminary evaluation of responses to question 46. Moreover, preliminary assignment of numerical values was based on overlaying previous

schemas, developed during previous iterations of the Springville Citizens' Viewpoints survey, onto the current survey instrument (see figure 1).

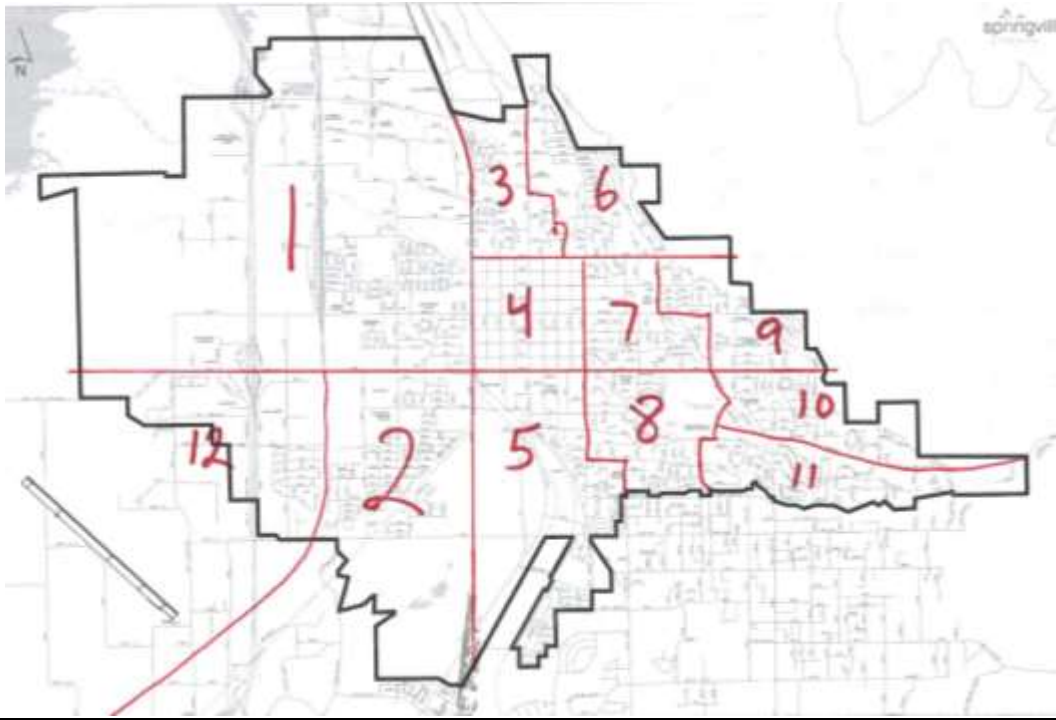


Figure 1:

- 1: WEST FIELDS
- 2: WEST FIELDS SOUTH
- 3: NORTH CENTRAL
- 4: PLAT A
- 5: SOUTH CENTRAL
- 6: NORTH EAST
- 7: MEMORIAL PARK
- 8: BROOKSIDE
- 9: FOOTHILLS
- 10: MURDOCK
- 11: HUNTER VALLEY
- 12: CAMELOT/OUTLOOK
- 99: BLANK

2021 SPRINGVILLE CITIZENS' VIEWPOINTS

RESPONSE FREQUENCIES

1. To start, we would like to know how you feel about Springville as a place to live. Please circle the number that best reflects how you rate each of the following aspects of Springville:

1a rate: the overall quality of life in Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	poor	5	.6	.6	.6
	just average	49	5.6	5.7	6.3
	good	193	22.2	22.4	28.7
	very good	430	49.5	49.9	78.5
	extremely good	185	21.3	21.5	100.0
	Total	862	99.3	100.0	
Missing	blank	6	.7		
Total		868	100.0		

1b rate: the overall quality of your neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	1	.1	.1	.1
	very poor	6	.7	.7	.8
	poor	25	2.9	2.9	3.7
	just average	83	9.6	9.7	13.4
	good	202	23.3	23.5	36.9
	very good	333	38.4	38.8	75.8
	extremely good	208	24.0	24.2	100.0
	Total	858	98.8	100.0	
Missing	blank	10	1.2		
Total		868	100.0		

1c rate: Springville as a place to raise young children

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	1	.1	.1	.1
	very poor	1	.1	.1	.2
	poor	5	.6	.6	.8
	just average	65	7.5	7.7	8.5
	good	184	21.2	21.7	30.2
	very good	374	43.1	44.2	74.4
	extremely good	217	25.0	25.6	100.0
	Total	847	97.6	100.0	
Missing	blank	21	2.4		
Total		868	100.0		

1d rate: Springville as a place to raise teenagers

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.2	.2	.2
	very poor	4	.5	.5	.7
	poor	18	2.1	2.1	2.9
	just average	117	13.5	13.9	16.8
	good	229	26.4	27.3	44.1
	very good	309	35.6	36.8	80.9
	extremely good	160	18.4	19.1	100.0
	Total	839	96.7	100.0	
Missing	blank	29	3.3		
Total		868	100.0		

1e rate: Springville as a place to retire

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	1	.1	.1	.1
	very poor	10	1.2	1.2	1.3
	poor	28	3.2	3.3	4.6
	just average	101	11.6	11.9	16.5
	good	213	24.5	25.1	41.5

	very good	299	34.4	35.2	76.7
	extremely good	198	22.8	23.3	100.0
	Total	850	97.9	100.0	
Missing	blank	18	2.1		
Total		868	100.0		

2. Please rate each of the following characteristics of Springville:

2a rate: the overall appearance of the city

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very poor	3	.3	.3	.3
	poor	12	1.4	1.4	1.7
	just average	106	12.2	12.4	14.1
	good	307	35.4	35.8	49.9
	very good	336	38.7	39.2	89.0
	extremely good	94	10.8	11.0	100.0
	Total	858	98.8	100.0	
Missing	blank	10	1.2		
Total		868	100.0		

2b rate: the quality of K-12 schools in Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.5	.5	.5
	very poor	3	.3	.4	.9
	poor	16	1.8	2.0	2.9
	just average	130	15.0	16.3	19.2
	good	275	31.7	34.5	53.8
	very good	276	31.8	34.7	88.4
	extremely good	92	10.6	11.6	100.0
	Total	796	91.7	100.0	
Missing	blank	72	8.3		
Total		868	100.0		

2c rate: opportunities for leisure time activities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	5	.6	.6	.6
	very poor	17	2.0	2.0	2.6
	poor	60	6.9	7.1	9.7
	just average	163	18.8	19.3	29.0
	good	289	33.3	34.2	63.2
	very good	224	25.8	26.5	89.7
	extremely good	87	10.0	10.3	100.0
	Total	845	97.4	100.0	
Missing	blank	23	2.6		
Total		868	100.0		

2d rate: shopping opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	19	2.2	2.2	2.2
	very poor	54	6.2	6.3	8.5
	poor	188	21.7	21.9	30.5
	just average	262	30.2	30.6	61.0
	good	208	24.0	24.3	85.3
	very good	93	10.7	10.9	96.1
	extremely good	33	3.8	3.9	100.0
	Total	857	98.7	100.0	
Missing	blank	11	1.3		
Total		868	100.0		

2e rate: recreational opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.2	.2	.2
	very poor	9	1.0	1.1	1.3
	poor	57	6.6	6.7	8.0
	just average	188	21.7	22.1	30.2
	good	291	33.5	34.3	64.4

	very good	216	24.9	25.4	89.9
	extremely good	86	9.9	10.1	100.0
	Total	849	97.8	100.0	
Missing	blank	19	2.2		
Total		868	100.0		

2f rate: opportunities to attend cultural activities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.5	.5	.5
	very poor	13	1.5	1.5	2.0
	poor	73	8.4	8.6	10.7
	just average	216	24.9	25.6	36.2
	good	273	31.5	32.3	68.5
	very good	198	22.8	23.4	92.0
	extremely good	68	7.8	8.0	100.0
	Total	845	97.4	100.0	
Missing	blank	23	2.6		
Total		868	100.0		

2g rate: access to high speed internet service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	39	4.5	4.7	4.7
	very poor	57	6.6	6.8	11.5
	poor	148	17.1	17.7	29.2
	just average	219	25.2	26.2	55.4
	good	175	20.2	20.9	76.3
	very good	147	16.9	17.6	93.9
	extremely good	51	5.9	6.1	100.0
	Total	836	96.3	100.0	
Missing	blank	32	3.7		
Total		868	100.0		

2h rate: the quality of city parks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.2	.2	.2
	very poor	2	.2	.2	.5
	poor	27	3.1	3.1	3.6
	just average	120	13.8	14.0	17.6
	good	265	30.5	30.8	48.4
	very good	327	37.7	38.1	86.5
	extremely good	116	13.4	13.5	100.0
	Total	859	99.0	100.0	
Missing	blank	9	1.0		
Total		868	100.0		

3. How safe do you feel from the following happening to you in Springville:

3a feel: violent crimes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	1	.1	.1	.1
	very unsafe	2	.2	.2	.3
	somewhat unsafe	21	2.4	2.4	2.8
	neither safe or unsafe	50	5.8	5.8	8.6
	somewhat safe	199	22.9	23.1	31.7
	very safe	440	50.7	51.2	82.9
	extremely safe	147	16.9	17.1	100.0
	Total	860	99.1	100.0	
Missing	blank	8	.9		
Total		868	100.0		

3b feel: property crimes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	4	.5	.5	.5
	very unsafe	13	1.5	1.5	2.0
	somewhat unsafe	90	10.4	10.4	12.4
	neither safe or unsafe	91	10.5	10.6	23.0

	somewhat safe	315	36.3	36.5	59.5
	very safe	295	34.0	34.2	93.7
	extremely safe	54	6.2	6.3	100.0
	Total	862	99.3	100.0	
Missing	blank	6	.7		
Total		868	100.0		

3c feel: hillside fires

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	8	.9	.9	.9
	very unsafe	17	2.0	2.0	2.9
	somewhat unsafe	76	8.8	8.9	11.8
	neither safe or unsafe	96	11.1	11.2	23.0
	somewhat safe	253	29.1	29.5	52.4
	very safe	260	30.0	30.3	82.8
	extremely safe	148	17.1	17.2	100.0
	Total	858	98.8	100.0	
Missing	blank	10	1.2		
Total		868	100.0		

3d feel: flooding

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	4	.5	.5	.5
	very unsafe	13	1.5	1.5	2.0
	somewhat unsafe	64	7.4	7.4	9.4
	neither safe or unsafe	107	12.3	12.4	21.9
	somewhat safe	254	29.3	29.5	51.4
	very safe	286	32.9	33.3	84.7
	extremely safe	132	15.2	15.3	100.0
	Total	860	99.1	100.0	
Missing	blank	8	.9		
Total		868	100.0		

3e feel: earthquakes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	9	1.0	1.1	1.1
	very unsafe	24	2.8	2.8	3.9
	somewhat unsafe	124	14.3	14.5	18.3
	neither safe or unsafe	229	26.4	26.8	45.1
	somewhat safe	238	27.4	27.8	72.9
	very safe	157	18.1	18.3	91.2
	extremely safe	75	8.6	8.8	100.0
	Total	856	98.6	100.0	
Missing	blank	12	1.4		
Total		868	100.0		

4. How safe would you feel walking alone at night:

4a safe: in your neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	11	1.3	1.3	1.3
	very unsafe	14	1.6	1.6	2.9
	somewhat unsafe	57	6.6	6.6	9.5
	neither safe or unsafe	57	6.6	6.6	16.1
	somewhat safe	220	25.3	25.6	41.7
	very safe	339	39.1	39.4	81.1
	extremely safe	163	18.8	18.9	100.0
	Total	861	99.2	100.0	
Missing	blank	7	.8		
Total		868	100.0		

4b safe: in Springville's downtown area

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	5	.6	.6	.6
	very unsafe	22	2.5	2.6	3.2
	somewhat unsafe	93	10.7	10.9	14.0
	neither safe or unsafe	115	13.2	13.4	27.4

	somewhat safe	288	33.2	33.6	61.0
	very safe	257	29.6	30.0	91.0
	extremely safe	77	8.9	9.0	100.0
	Total	857	98.7	100.0	
Missing	blank	11	1.3		
Total		868	100.0		

4c safe: in Springville parks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	16	1.8	1.9	1.9
	very unsafe	48	5.5	5.6	7.5
	somewhat unsafe	123	14.2	14.4	21.8
	neither safe or unsafe	181	20.9	21.1	42.9
	somewhat safe	265	30.5	30.9	73.9
	very safe	172	19.8	20.1	93.9
	extremely safe	52	6.0	6.1	100.0
	Total	857	98.7	100.0	
Missing	blank	11	1.3		
Total		868	100.0		

5. Please circle how much you disagree or agree with the following statements:

5a I receive good value for the city taxes I pay

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	18	2.1	2.2	2.2
	disagree	73	8.4	8.9	11.1
	neither agree nor disagree	251	28.9	30.6	41.7
	agree	412	47.5	50.2	91.8
	strongly agree	67	7.7	8.2	100.0
	Total	821	94.6	100.0	
Missing	blank	47	5.4		
Total		868	100.0		

5b I am aware of the overall direction that the city is taking

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	28	3.2	3.4	3.4
	disagree	162	18.7	19.9	23.3
	neither agree nor disagree	345	39.7	42.3	65.6
	agree	252	29.0	30.9	96.4
	strongly agree	29	3.3	3.6	100.0
	Total	816	94.0	100.0	
Missing	blank	52	6.0		
Total		868	100.0		

5c I am pleased with the overall direction that the City is taking

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	28	3.2	3.4	3.4
	disagree	110	12.7	13.4	16.9
	neither agree nor disagree	389	44.8	47.6	64.4
	agree	255	29.4	31.2	95.6
	strongly agree	36	4.1	4.4	100.0
	Total	818	94.2	100.0	
Missing	blank	50	5.8		
Total		868	100.0		

5d I am well informed on the major issues in Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	31	3.6	3.8	3.8
	disagree	174	20.0	21.1	24.9
	neither agree nor disagree	330	38.0	40.0	64.9
	agree	244	28.1	29.6	94.5
	strongly agree	45	5.2	5.5	100.0
	Total	824	94.9	100.0	
Missing	blank	44	5.1		
Total		868	100.0		

5e Springville's city government welcomes citizen involvement

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	23	2.6	2.8	2.8
	disagree	59	6.8	7.2	10.0
	neither agree nor disagree	321	37.0	39.3	49.3
	agree	347	40.0	42.5	91.8
	strongly agree	67	7.7	8.2	100.0
	Total	817	94.1	100.0	
Missing	blank	51	5.9		
Total		868	100.0		

5f Springville's elected officials care what people like me think

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	33	3.8	4.0	4.0
	disagree	100	11.5	12.2	16.3
	neither agree nor disagree	339	39.1	41.4	57.7
	agree	279	32.1	34.1	91.8
	strongly agree	67	7.7	8.2	100.0
	Total	818	94.2	100.0	
Missing	blank	50	5.8		
Total		868	100.0		

5g I feel included as part of the Springville community

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	27	3.1	3.3	3.3
	disagree	88	10.1	10.7	14.0
	neither agree nor disagree	278	32.0	33.8	47.8
	agree	355	40.9	43.1	90.9
	strongly agree	75	8.6	9.1	100.0
	Total	823	94.8	100.0	
Missing	blank	45	5.2		
Total		868	100.0		

5h My local tax dollars are being spent wisely

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	33	3.8	4.0	4.0
	disagree	83	9.6	10.1	14.1
	neither agree nor disagree	368	42.4	44.9	59.0
	agree	291	33.5	35.5	94.5
	strongly agree	45	5.2	5.5	100.0
	Total	820	94.5	100.0	
Missing	blank	48	5.5		
Total		868	100.0		

5i My local government responds promptly to citizen concerns

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	26	3.0	3.2	3.2
	disagree	88	10.1	10.8	14.0
	neither agree nor disagree	429	49.4	52.7	66.7
	agree	235	27.1	28.9	95.6
	strongly agree	36	4.1	4.4	100.0
	Total	814	93.8	100.0	
Missing	blank	54	6.2		
Total		868	100.0		

6. To what degree do you feel the following are a problem in Springville:

6a traffic in neighborhoods

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	186	21.4	22.5	22.5
	minor problem	310	35.7	37.6	60.1
	important problem	194	22.4	23.5	83.6
	major problem	91	10.5	11.0	94.7
	extreme problem	44	5.1	5.3	100.0
	Total	825	95.0	100.0	
Missing	blank	43	5.0		
Total		868	100.0		

6b traffic on the city's main streets

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	65	7.5	7.9	7.9
	minor problem	158	18.2	19.1	26.9
	important problem	221	25.5	26.7	53.6
	major problem	239	27.5	28.9	82.5
	extreme problem	145	16.7	17.5	100.0
	Total	828	95.4	100.0	
Missing	blank	40	4.6		
Total		868	100.0		

6c crime

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	80	9.2	9.9	9.9
	minor problem	332	38.2	41.1	51.0
	important problem	347	40.0	42.9	93.9
	major problem	43	5.0	5.3	99.3
	extreme problem	6	.7	.7	100.0
	Total	808	93.1	100.0	
Missing	blank	60	6.9		
Total		868	100.0		

6d drugs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	84	9.7	10.5	10.5
	minor problem	217	25.0	27.1	37.6
	important problem	312	35.9	39.0	76.6
	major problem	156	18.0	19.5	96.1
	extreme problem	31	3.6	3.9	100.0
	Total	800	92.2	100.0	
Missing	blank	68	7.8		
Total		868	100.0		

6e gangs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	233	26.8	29.2	29.2
	minor problem	309	35.6	38.7	67.8
	important problem	212	24.4	26.5	94.4
	major problem	39	4.5	4.9	99.2
	extreme problem	6	.7	.8	100.0
	Total	799	92.1	100.0	
Missing	blank	69	7.9		
Total		868	100.0		

6f graffiti

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	222	25.6	27.6	27.6
	minor problem	360	41.5	44.8	72.5
	important problem	177	20.4	22.0	94.5
	major problem	36	4.1	4.5	99.0
	extreme problem	8	.9	1.0	100.0
	Total	803	92.5	100.0	
Missing	blank	65	7.5		
Total		868	100.0		

6g underage drinking

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	133	15.3	17.1	17.1
	minor problem	289	33.3	37.2	54.3
	important problem	266	30.6	34.2	88.5
	major problem	75	8.6	9.7	98.2
	extreme problem	14	1.6	1.8	100.0
	Total	777	89.5	100.0	
Missing	blank	91	10.5		
Total		868	100.0		

6h physical appearance of downtown Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	327	37.7	39.7	39.7
	minor problem	275	31.7	33.4	73.1
	important problem	157	18.1	19.1	92.1
	major problem	49	5.6	5.9	98.1
	extreme problem	16	1.8	1.9	100.0
	Total	824	94.9	100.0	
Missing	blank	44	5.1		
Total		868	100.0		

6i city taxes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	246	28.3	30.4	30.4
	minor problem	255	29.4	31.6	62.0
	important problem	218	25.1	27.0	89.0
	major problem	66	7.6	8.2	97.2
	extreme problem	23	2.6	2.8	100.0
	Total	808	93.1	100.0	
Missing	blank	60	6.9		
Total		868	100.0		

6j water rates

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	266	30.6	32.7	32.7
	minor problem	249	28.7	30.6	63.3
	important problem	211	24.3	26.0	89.3
	major problem	66	7.6	8.1	97.4
	extreme problem	21	2.4	2.6	100.0
	Total	813	93.7	100.0	
Missing	blank	55	6.3		
Total		868	100.0		

6k electric rates

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	263	30.3	32.3	32.3
	minor problem	256	29.5	31.4	63.7
	important problem	194	22.4	23.8	87.5
	major problem	72	8.3	8.8	96.3
	extreme problem	30	3.5	3.7	100.0
	Total	815	93.9	100.0	
Missing	blank	53	6.1		
Total		868	100.0		

6l sewer rates

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	293	33.8	36.1	36.1
	minor problem	272	31.3	33.5	69.6
	important problem	185	21.3	22.8	92.4
	major problem	50	5.8	6.2	98.5
	extreme problem	12	1.4	1.5	100.0
	Total	812	93.5	100.0	
Missing	blank	56	6.5		
Total		868	100.0		

6m garbage collection rates

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	325	37.4	40.2	40.2
	minor problem	275	31.7	34.0	74.3
	important problem	161	18.5	19.9	94.2
	major problem	33	3.8	4.1	98.3
	extreme problem	14	1.6	1.7	100.0
	Total	808	93.1	100.0	
Missing	blank	60	6.9		
Total		868	100.0		

6n lack of recreational activities for families

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	299	34.4	37.0	37.0
	minor problem	262	30.2	32.4	69.4
	important problem	141	16.2	17.5	86.9
	major problem	83	9.6	10.3	97.2
	extreme problem	23	2.6	2.8	100.0
	Total	808	93.1	100.0	
Missing	blank	60	6.9		
Total		868	100.0		

6o street repair

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	161	18.5	19.7	19.7
	minor problem	330	38.0	40.4	60.1
	important problem	222	25.6	27.2	87.3
	major problem	72	8.3	8.8	96.1
	extreme problem	32	3.7	3.9	100.0
	Total	817	94.1	100.0	
Missing	blank	51	5.9		
Total		868	100.0		

6p population growth

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	102	11.8	12.4	12.4
	minor problem	137	15.8	16.7	29.1
	important problem	243	28.0	29.6	58.7
	major problem	205	23.6	25.0	83.7
	extreme problem	134	15.4	16.3	100.0
	Total	821	94.6	100.0	
Missing	blank	47	5.4		
Total		868	100.0		

6q too much commercial development

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	323	37.2	39.9	39.9
	minor problem	246	28.3	30.4	70.3
	important problem	138	15.9	17.1	87.4
	major problem	59	6.8	7.3	94.7
	extreme problem	43	5.0	5.3	100.0
	Total	809	93.2	100.0	
Missing	blank	59	6.8		
Total		868	100.0		

6r high density residential growth

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	134	15.4	16.4	16.4
	minor problem	155	17.9	18.9	35.3
	important problem	195	22.5	23.8	59.2
	major problem	178	20.5	21.8	80.9
	extreme problem	156	18.0	19.1	100.0
	Total	818	94.2	100.0	
Missing	blank	50	5.8		
Total		868	100.0		

6s junk and garbage around homes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	145	16.7	17.6	17.6
	minor problem	315	36.3	38.2	55.8
	important problem	201	23.2	24.4	80.2
	major problem	121	13.9	14.7	94.9
	extreme problem	42	4.8	5.1	100.0
	Total	824	94.9	100.0	
Missing	blank	44	5.1		
Total		868	100.0		

6t weeds

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	147	16.9	17.9	17.9
	minor problem	315	36.3	38.3	56.2
	important problem	197	22.7	24.0	80.2
	major problem	112	12.9	13.6	93.8
	extreme problem	51	5.9	6.2	100.0
	Total	822	94.7	100.0	
Missing	blank	46	5.3		
Total		868	100.0		

7. Please rate each of the following characteristics of Springville:

7a rate: dining out options

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	83	9.6	10.0	10.0
	very poor	87	10.0	10.5	20.5
	poor	184	21.2	22.2	42.7
	just average	308	35.5	37.2	79.9
	good	118	13.6	14.2	94.1
	very good	35	4.0	4.2	98.3
	extremely good	14	1.6	1.7	100.0
	Total	829	95.5	100.0	
Missing	blank	39	4.5		
Total		868	100.0		

7b rate: employment opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	15	1.7	1.9	1.9
	very poor	34	3.9	4.3	6.2
	poor	135	15.6	17.0	23.2
	just average	374	43.1	47.2	70.4
	good	175	20.2	22.1	92.4
	very good	42	4.8	5.3	97.7

	extremely good	18	2.1	2.3	100.0
	Total	793	91.4	100.0	
Missing	blank	75	8.6		
Total		868	100.0		

7c rate: bus service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	39	4.5	5.0	5.0
	very poor	38	4.4	4.8	9.8
	poor	143	16.5	18.2	28.1
	just average	354	40.8	45.2	73.2
	good	157	18.1	20.0	93.2
	very good	37	4.3	4.7	98.0
	extremely good	16	1.8	2.0	100.0
	Total		784	90.3	100.0
Missing	blank	84	9.7		
Total		868	100.0		

7d rate: drinking water quality

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	6	.7	.7	.7
	very poor	11	1.3	1.3	2.0
	poor	39	4.5	4.7	6.7
	just average	137	15.8	16.5	23.3
	good	259	29.8	31.2	54.5
	very good	228	26.3	27.5	81.9
	extremely good	150	17.3	18.1	100.0
	Total		830	95.6	100.0
Missing	blank	38	4.4		
Total		868	100.0		

7e rate: water pressure in your home

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	8	.9	1.0	1.0
	very poor	21	2.4	2.5	3.5
	poor	68	7.8	8.2	11.7
	just average	159	18.3	19.2	30.9
	good	252	29.0	30.4	61.4
	very good	222	25.6	26.8	88.2
	extremely good	98	11.3	11.8	100.0
	Total	828	95.4	100.0	
Missing	blank	40	4.6		
Total		868	100.0		

7f rate: power system reliability

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	1	.1	.1	.1
	very poor	1	.1	.1	.2
	poor	7	.8	.9	1.1
	just average	102	11.8	12.4	13.5
	good	226	26.0	27.5	41.0
	very good	315	36.3	38.4	79.4
	extremely good	169	19.5	20.6	100.0
	Total	821	94.6	100.0	
Missing	blank	47	5.4		
Total		868	100.0		

7g rate: shopping opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	58	6.7	7.0	7.0
	very poor	76	8.8	9.2	16.2
	poor	195	22.5	23.6	39.8
	just average	266	30.6	32.2	72.0
	good	152	17.5	18.4	90.4

	very good	63	7.3	7.6	98.1
	extremely good	16	1.8	1.9	100.0
	Total	826	95.2	100.0	
Missing	blank	42	4.8		
Total		868	100.0		

8. In 2020, about how many times have you or other household members done the following:

8a used the Springville public library

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	256	29.5	30.8	30.8
	1-4 times	219	25.2	26.4	57.2
	5-8 times	102	11.8	12.3	69.4
	10-19 times	93	10.7	11.2	80.6
	20-29 times	49	5.6	5.9	86.5
	30+ times	112	12.9	13.5	100.0
	Total	831	95.7	100.0	
Missing	blank	37	4.3		
Total		868	100.0		

8b visited a Springville City park

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	73	8.4	8.8	8.8
	1-4 times	205	23.6	24.7	33.5
	5-8 times	172	19.8	20.7	54.2
	10-19 times	156	18.0	18.8	72.9
	20-29 times	92	10.6	11.1	84.0
	30+ times	133	15.3	16.0	100.0
	Total	831	95.7	100.0	
Missing	blank	37	4.3		
Total		868	100.0		

8c accessed the Springville City website

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	133	15.3	16.2	16.2
	1-4 times	239	27.5	29.1	45.3
	5-8 times	182	21.0	22.1	67.4
	10-19 times	156	18.0	19.0	86.4
	20-29 times	59	6.8	7.2	93.6
	30+ times	53	6.1	6.4	100.0
	Total	822	94.7	100.0	
Missing	blank	46	5.3		
Total		868	100.0		

8d played golf at the Hubble Creek Golf Course

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	642	74.0	78.1	78.1
	1-4 times	76	8.8	9.2	87.3
	5-8 times	34	3.9	4.1	91.5
	10-19 times	29	3.3	3.5	95.0
	20-29 times	18	2.1	2.2	97.2
	30+ times	23	2.6	2.8	100.0
	Total	822	94.7	100.0	
Missing	blank	46	5.3		
Total		868	100.0		

8e used a Springville pedestrian or bike trail

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	269	31.0	33.0	33.0
	1-4 times	162	18.7	19.9	52.9
	5-8 times	108	12.4	13.3	66.2
	10-19 times	96	11.1	11.8	78.0
	20-29 times	56	6.5	6.9	84.9
	30+ times	123	14.2	15.1	100.0
	Total	814	93.8	100.0	

Missing	blank	54	6.2		
Total		868	100.0		

8f visited Kelly's Grove, Rotary Park or Jolley's Ranch Canyon Park

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	168	19.4	20.5	20.5
	1-4 times	344	39.6	42.1	62.6
	5-8 times	172	19.8	21.0	83.6
	10-19 times	86	9.9	10.5	94.1
	20-29 times	24	2.8	2.9	97.1
	30+ times	24	2.8	2.9	100.0
	Total	818	94.2	100.0	
Missing	blank	50	5.8		
Total		868	100.0		

8g taken trash to the waste transfer facility

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	198	22.8	24.0	24.0
	1-4 times	367	42.3	44.5	68.6
	5-8 times	130	15.0	15.8	84.3
	10-19 times	84	9.7	10.2	94.5
	20-29 times	29	3.3	3.5	98.1
	30+ times	16	1.8	1.9	100.0
	Total	824	94.9	100.0	
Missing	blank	44	5.1		
Total		868	100.0		

8h taken yard waste to the City compost facility

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	264	30.4	32.0	32.0
	1-4 times	215	24.8	26.0	58.0
	5-8 times	122	14.1	14.8	72.8
	10-19 times	108	12.4	13.1	85.8

	20-29 times	65	7.5	7.9	93.7
	30+ times	52	6.0	6.3	100.0
	Total	826	95.2	100.0	
Missing	blank	42	4.8		
Total		868	100.0		

8i visited Springville Art Museum

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	370	42.6	44.8	44.8
	1-4 times	341	39.3	41.3	86.2
	5-8 times	74	8.5	9.0	95.2
	10-19 times	24	2.8	2.9	98.1
	20-29 times	11	1.3	1.3	99.4
	30+ times	5	.6	.6	100.0
	Total	825	95.0	100.0	
	Missing	blank	43	5.0	
Total		868	100.0		

8j visited Springville Senior Center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	704	81.1	85.6	85.6
	1-4 times	73	8.4	8.9	94.5
	5-8 times	19	2.2	2.3	96.8
	10-19 times	9	1.0	1.1	97.9
	20-29 times	4	.5	.5	98.4
	30+ times	13	1.5	1.6	100.0
	Total	822	94.7	100.0	
	Missing	blank	46	5.3	
Total		868	100.0		

8k swam at the Clyde Recreation Center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	335	38.6	40.8	40.8
	1-4 times	173	19.9	21.0	61.8
	5-8 times	97	11.2	11.8	73.6
	10-19 times	65	7.5	7.9	81.5
	20-29 times	47	5.4	5.7	87.2
	30+ times	105	12.1	12.8	100.0
	Total	822	94.7	100.0	
Missing	blank	46	5.3		
Total		868	100.0		

8l taken children to Springville Civic Center splash pad

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	458	52.8	55.9	55.9
	1-4 times	202	23.3	24.7	80.6
	5-8 times	83	9.6	10.1	90.7
	10-19 times	53	6.1	6.5	97.2
	20-29 times	15	1.7	1.8	99.0
	30+ times	8	.9	1.0	100.0
	Total	819	94.4	100.0	
Missing	blank	49	5.6		
Total		868	100.0		

8m visited Wayne Bartholomew Family Park and pond

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	289	33.3	34.9	34.9
	1-4 times	273	31.5	33.0	67.9
	5-8 times	124	14.3	15.0	82.9
	10-19 times	77	8.9	9.3	92.1
	20-29 times	35	4.0	4.2	96.4
	30+ times	30	3.5	3.6	100.0
	Total	828	95.4	100.0	

Missing	blank	40	4.6		
Total		868	100.0		

9. Please circle how much you disagree or agree that adequate measures are being taken by the Springville City government to:

9a adequate measures to: protect the natural environments of Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	28	3.2	3.4	3.4
	disagree	86	9.9	10.6	14.0
	neither agree nor disagree	285	32.8	35.1	49.1
	agree	344	39.6	42.3	91.4
	strongly agree	70	8.1	8.6	100.0
	Total	813	93.7	100.0	
Missing	blank	55	6.3		
Total		868	100.0		

9b adequate measures to: protect the economic health of Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	15	1.7	1.8	1.8
	disagree	83	9.6	10.2	12.1
	neither agree nor disagree	335	38.6	41.2	53.3
	agree	314	36.2	38.6	91.9
	strongly agree	66	7.6	8.1	100.0
	Total	813	93.7	100.0	
Missing	blank	55	6.3		
Total		868	100.0		

9c adequate measures to: protect your quality of life

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	6	.7	.7	.7
	disagree	57	6.6	7.0	7.7
	neither agree nor disagree	263	30.3	32.3	40.0

	agree	402	46.3	49.3	89.3
	strongly agree	87	10.0	10.7	100.0
	Total	815	93.9	100.0	
Missing	blank	53	6.1		
Total		868	100.0		

9d adequate measures to: provide access to services for disabled residents

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	13	1.5	1.6	1.6
	disagree	41	4.7	5.1	6.7
	neither agree nor disagree	476	54.8	59.2	65.9
	agree	221	25.5	27.5	93.4
	strongly agree	53	6.1	6.6	100.0
	Total	804	92.6	100.0	
Missing	blank	64	7.4		
Total		868	100.0		

9e adequate measures to: prepare the community for an emergency

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	8	.9	1.0	1.0
	disagree	45	5.2	5.5	6.5
	neither agree nor disagree	185	21.3	22.6	29.1
	agree	451	52.0	55.1	84.1
	strongly agree	130	15.0	15.9	100.0
	Total	819	94.4	100.0	
Missing	blank	49	5.6		
Total		868	100.0		

9f adequate measures to: provide recreation opportunities in the community

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	11	1.3	1.3	1.3
	disagree	65	7.5	7.9	9.3
	neither agree nor disagree	201	23.2	24.6	33.9

	agree	414	47.7	50.6	84.5
	strongly agree	127	14.6	15.5	100.0
	Total	818	94.2	100.0	
Missing	blank	50	5.8		
Total		868	100.0		

9g adequate measures to: reduce traffic congestion

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	118	13.6	14.5	14.5
	disagree	270	31.1	33.1	47.6
	neither agree nor disagree	254	29.3	31.2	78.8
	agree	134	15.4	16.4	95.2
	strongly agree	39	4.5	4.8	100.0
	Total	815	93.9	100.0	
Missing	blank	53	6.1		
Total		868	100.0		

9h adequate measures to: maintain public infrastructure

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	32	3.7	3.9	3.9
	disagree	88	10.1	10.8	14.7
	neither agree nor disagree	233	26.8	28.6	43.3
	agree	394	45.4	48.3	91.7
	strongly agree	68	7.8	8.3	100.0
	Total	815	93.9	100.0	
Missing	blank	53	6.1		
Total		868	100.0		

9i adequate measures to: control graffiti

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	7	.8	.9	.9
	disagree	30	3.5	3.7	4.6
	neither agree nor disagree	310	35.7	38.2	42.8

	agree	365	42.1	45.0	87.8
	strongly agree	99	11.4	12.2	100.0
	Total	811	93.4	100.0	
Missing	blank	57	6.6		
Total		868	100.0		

9j adequate measures to: reduce juvenile crime

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	10	1.2	1.2	1.2
	disagree	45	5.2	5.6	6.8
	neither agree nor disagree	421	48.5	52.2	59.0
	agree	265	30.5	32.8	91.8
	strongly agree	66	7.6	8.2	100.0
	Total	807	93.0	100.0	
Missing	blank	61	7.0		
Total		868	100.0		

9k adequate measures to: reduce drug activity

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	13	1.5	1.6	1.6
	disagree	89	10.3	11.0	12.7
	neither agree nor disagree	391	45.0	48.5	61.2
	agree	249	28.7	30.9	92.1
	strongly agree	64	7.4	7.9	100.0
	Total	806	92.9	100.0	
Missing	blank	62	7.1		
Total		868	100.0		

9l adequate measures to: reduce vandalism

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	9	1.0	1.1	1.1
	disagree	72	8.3	9.0	10.1
	neither agree nor disagree	392	45.2	48.9	59.0

	agree	259	29.8	32.3	91.3
	strongly agree	70	8.1	8.7	100.0
	Total	802	92.4	100.0	
Missing	blank	66	7.6		
Total		868	100.0		

9m adequate measures to: reduce speeding on neighborhood streets

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	71	8.2	8.7	8.7
	disagree	182	21.0	22.3	31.0
	neither agree nor disagree	280	32.3	34.3	65.3
	agree	230	26.5	28.2	93.5
	strongly agree	53	6.1	6.5	100.0
	Total	816	94.0	100.0	
Missing	blank	52	6.0		
Total		868	100.0		

9n adequate measures to: revitalize older neighborhoods

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	46	5.3	5.7	5.7
	disagree	201	23.2	24.8	30.4
	neither agree nor disagree	405	46.7	49.9	80.3
	agree	129	14.9	15.9	96.2
	strongly agree	31	3.6	3.8	100.0
	Total	812	93.5	100.0	
Missing	blank	56	6.5		
Total		868	100.0		

9o provide good neighborhood planning for new developments

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	55	6.3	6.8	6.8
	disagree	153	17.6	19.0	25.8
	neither agree nor disagree	336	38.7	41.7	67.5

	agree	209	24.1	25.9	93.4
	strongly agree	53	6.1	6.6	100.0
	Total	806	92.9	100.0	
Missing	blank	62	7.1		
Total		868	100.0		

9p encourage new businesses to locate in Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	115	13.2	14.1	14.1
	disagree	194	22.4	23.8	38.0
	neither agree nor disagree	285	32.8	35.0	73.0
	agree	169	19.5	20.8	93.7
	strongly agree	51	5.9	6.3	100.0
	Total	814	93.8	100.0	
Missing	blank	54	6.2		
Total		868	100.0		

10. How would you rate the City's website and the City Source newsletter as sources of information about the city and city services:

10a rate: City's website

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	7	.8	.9	.9
	very poor	7	.8	.9	1.7
	poor	22	2.5	2.7	4.4
	just average	227	26.2	27.6	32.0
	good	258	29.7	31.4	63.5
	very good	140	16.1	17.1	80.5
	extremely good	40	4.6	4.9	85.4
	never used	120	13.8	14.6	100.0
	Total	821	94.6	100.0	
Missing	blank	47	5.4		
Total		868	100.0		

10b rate: City Source newsletter

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	10	1.2	1.2	1.2
	very poor	6	.7	.7	1.9
	poor	23	2.6	2.8	4.7
	just average	194	22.4	23.5	28.2
	good	276	31.8	33.5	61.7
	very good	176	20.3	21.3	83.0
	extremely good	67	7.7	8.1	91.2
	never used	73	8.4	8.8	100.0
	Total	825	95.0	100.0	
Missing	blank	43	5.0		
Total		868	100.0		

10c rate: City's social media accounts

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	9	1.0	1.1	1.1
	very poor	11	1.3	1.4	2.5
	poor	23	2.6	2.8	5.3
	just average	195	22.5	24.0	29.2
	good	168	19.4	20.6	49.9
	very good	103	11.9	12.7	62.5
	extremely good	37	4.3	4.5	67.1
	never used	268	30.9	32.9	100.0
	Total	814	93.8	100.0	
Missing	blank	54	6.2		
Total		868	100.0		

11. How would you rate the quality of each of the following Springville City services:

11a rate: police services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	5	.6	.6	.6

	very poor	7	.8	.8	1.5
	poor	12	1.4	1.5	2.9
	just average	141	16.2	17.0	20.0
	good	296	34.1	35.8	55.7
	very good	280	32.3	33.9	89.6
	extremely good	86	9.9	10.4	100.0
	Total	827	95.3	100.0	
Missing	blank	41	4.7		
Total		868	100.0		

11b rate: police response times

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	6	.7	.7	.7
	very poor	7	.8	.9	1.6
	poor	12	1.4	1.5	3.1
	just average	157	18.1	19.5	22.6
	good	290	33.4	36.0	58.6
	very good	250	28.8	31.1	89.7
	extremely good	83	9.6	10.3	100.0
	Total	805	92.7	100.0	
Missing	blank	63	7.3		
Total		868	100.0		

11c rate: fire services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.2	.2	.2
	very poor	1	.1	.1	.4
	poor	4	.5	.5	.9
	just average	103	11.9	12.7	13.6
	good	292	33.6	36.1	49.7
	very good	300	34.6	37.1	86.8
	extremely good	107	12.3	13.2	100.0
	Total	809	93.2	100.0	
Missing	blank	59	6.8		

Total		868	100.0		
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11d rate: emergency medical/ambulances

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.2	.2	.2
	very poor	1	.1	.1	.4
	poor	4	.5	.5	.9
	just average	101	11.6	12.6	13.5
	good	285	32.8	35.5	49.0
	very good	292	33.6	36.4	85.4
	extremely good	117	13.5	14.6	100.0
	Total	802	92.4	100.0	
Missing	blank	66	7.6		
Total		868	100.0		

11e rate: ambulance response times

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	never used	1	.1	.1	.1
	extremely poor	3	.3	.4	.5
	very poor	1	.1	.1	.6
	poor	7	.8	.9	1.5
	just average	110	12.7	13.9	15.4
	good	275	31.7	34.8	50.2
	very good	273	31.5	34.5	84.7
	extremely good	121	13.9	15.3	100.0
	Total	791	91.1	100.0	
Missing	blank	77	8.9		
Total		868	100.0		

11f rate: animal control

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	12	1.4	1.5	1.5
	very poor	8	.9	1.0	2.5

	poor	41	4.7	5.1	7.6
	just average	207	23.8	25.8	33.4
	good	278	32.0	34.7	68.1
	very good	195	22.5	24.3	92.4
	extremely good	61	7.0	7.6	100.0
	Total	802	92.4	100.0	
Missing	blank	66	7.6		
Total		868	100.0		

11g rate: condition of streets and road surfaces

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	10	1.2	1.2	1.2
	very poor	12	1.4	1.4	2.6
	poor	54	6.2	6.4	9.0
	just average	261	30.1	30.9	39.8
	good	288	33.2	34.0	73.9
	very good	175	20.2	20.7	94.6
	extremely good	46	5.3	5.4	100.0
	Total	846	97.5	100.0	
Missing	blank	22	2.5		
Total		868	100.0		

11h rate: garbage collection

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.5	.5	.5
	very poor	2	.2	.2	.7
	poor	16	1.8	1.9	2.6
	just average	86	9.9	10.1	12.7
	good	269	31.0	31.7	44.5
	very good	335	38.6	39.5	84.0
	extremely good	136	15.7	16.0	100.0
	Total	848	97.7	100.0	
Missing	blank	20	2.3		
Total		868	100.0		

11i rate: water services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.5	.5	.5
	very poor	5	.6	.6	1.1
	poor	15	1.7	1.8	2.8
	just average	108	12.4	12.7	15.6
	good	263	30.3	31.0	46.6
	very good	327	37.7	38.6	85.1
	extremely good	126	14.5	14.9	100.0
	Total	848	97.7	100.0	
Missing	blank	20	2.3		
Total		868	100.0		

11j rate: sewer services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	1	.1	.1	.1
	poor	8	.9	.9	1.1
	just average	122	14.1	14.5	15.5
	good	261	30.1	31.0	46.5
	very good	328	37.8	38.9	85.4
	extremely good	123	14.2	14.6	100.0
	Total	843	97.1	100.0	
Missing	blank	25	2.9		
Total		868	100.0		

11k rate: electric services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	3	.3	.4	.4
	very poor	5	.6	.6	.9
	poor	13	1.5	1.5	2.5
	just average	102	11.8	12.1	14.6
	good	247	28.5	29.3	43.9

	very good	328	37.8	38.9	82.8
	extremely good	145	16.7	17.2	100.0
	Total	843	97.1	100.0	
Missing	blank	25	2.9		
Total		868	100.0		

11l rate: snow removal

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	10	1.2	1.2	1.2
	very poor	17	2.0	2.0	3.2
	poor	62	7.1	7.4	10.6
	just average	206	23.7	24.5	35.1
	good	249	28.7	29.6	64.8
	very good	223	25.7	26.5	91.3
	extremely good	73	8.4	8.7	100.0
	Total	840	96.8	100.0	
Missing	blank	28	3.2		
Total		868	100.0		

11m rate: street lighting

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	11	1.3	1.3	1.3
	very poor	17	2.0	2.0	3.3
	poor	76	8.8	9.0	12.3
	just average	189	21.8	22.3	34.6
	good	251	28.9	29.6	64.2
	very good	231	26.6	27.2	91.4
	extremely good	73	8.4	8.6	100.0
	Total	848	97.7	100.0	
Missing	blank	20	2.3		
Total		868	100.0		

11n rate: condition of sidewalks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	12	1.4	1.4	1.4
	very poor	24	2.8	2.8	4.3
	poor	90	10.4	10.7	14.9
	just average	243	28.0	28.8	43.7
	good	254	29.3	30.1	73.8
	very good	166	19.1	19.7	93.5
	extremely good	55	6.3	6.5	100.0
	Total	844	97.2	100.0	
Missing	blank	24	2.8		
Total		868	100.0		

11o rate: library services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	3	.3	.4	.4
	very poor	3	.3	.4	.7
	poor	8	.9	1.0	1.7
	just average	82	9.4	9.9	11.6
	good	187	21.5	22.6	34.1
	very good	284	32.7	34.3	68.4
	extremely good	262	30.2	31.6	100.0
	Total	829	95.5	100.0	
Missing	blank	39	4.5		
Total		868	100.0		

11p rate: Springville Art Museum

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	6	.7	.7	.7
	very poor	1	.1	.1	.9
	poor	2	.2	.2	1.1
	just average	94	10.8	11.4	12.5
	good	182	21.0	22.1	34.6

	very good	289	33.3	35.1	69.7
	extremely good	249	28.7	30.3	100.0
	Total	823	94.8	100.0	
Missing	blank	45	5.2		
Total		868	100.0		

12. How would you rate the quality of each of the following Springville City services:

12a rate: cemetery

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	1	.1	.1	.1
	very poor	2	.2	.3	.4
	poor	12	1.4	1.5	1.9
	just average	133	15.3	16.9	18.8
	good	291	33.5	37.0	55.9
	very good	254	29.3	32.3	88.2
	extremely good	93	10.7	11.8	100.0
	Total	786	90.6	100.0	
Missing	blank	82	9.4		
Total		868	100.0		

12b rate: recreation programs and classes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.5	.5	.5
	very poor	4	.5	.5	1.0
	poor	19	2.2	2.4	3.4
	just average	166	19.1	20.9	24.3
	good	294	33.9	37.0	61.3
	very good	211	24.3	26.6	87.9
	extremely good	96	11.1	12.1	100.0
	Total	794	91.5	100.0	
Missing	blank	74	8.5		
Total		868	100.0		

12c rate: services to seniors

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	5	.6	.7	.7
	very poor	3	.3	.4	1.1
	poor	24	2.8	3.2	4.3
	just average	234	27.0	31.1	35.4
	good	273	31.5	36.3	71.7
	very good	145	16.7	19.3	91.0
	extremely good	68	7.8	9.0	100.0
	Total	752	86.6	100.0	
Missing	blank	116	13.4		
Total		868	100.0		

12d rate: recreation center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	5	.6	.6	.6
	very poor	2	.2	.2	.9
	poor	10	1.2	1.2	2.1
	just average	145	16.7	18.1	20.2
	good	224	25.8	27.9	48.1
	very good	267	30.8	33.3	81.3
	extremely good	150	17.3	18.7	100.0
	Total	803	92.5	100.0	
Missing	blank	65	7.5		
Total		868	100.0		

12e rate: city planning and zoning

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	17	2.0	2.2	2.2
	very poor	27	3.1	3.4	5.6
	poor	108	12.4	13.7	19.2
	just average	272	31.3	34.4	53.7
	good	233	26.8	29.5	83.2

	very good	102	11.8	12.9	96.1
	extremely good	31	3.6	3.9	100.0
	Total	790	91.0	100.0	
Missing	blank	78	9.0		
Total		868	100.0		

12f rate: Springville City's web site

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	5	.6	.6	.6
	very poor	6	.7	.8	1.4
	poor	26	3.0	3.4	4.8
	just average	278	32.0	35.9	40.6
	good	255	29.4	32.9	73.5
	very good	159	18.3	20.5	94.1
	extremely good	46	5.3	5.9	100.0
	Total	775	89.3	100.0	
Missing	blank	93	10.7		
Total		868	100.0		

12g rate: city campgrounds in Hobble Creek canyon

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	3	.3	.4	.4
	very poor	3	.3	.4	.8
	poor	15	1.7	1.9	2.6
	just average	130	15.0	16.4	19.0
	good	291	33.5	36.6	55.6
	very good	276	31.8	34.7	90.3
	extremely good	77	8.9	9.7	100.0
	Total	795	91.6	100.0	
Missing	blank	73	8.4		
Total		868	100.0		

12h rate: Hobble Creek Golf course

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.5	.5	.5
	poor	6	.7	.8	1.3
	just average	118	13.6	15.5	16.8
	good	216	24.9	28.4	45.3
	very good	254	29.3	33.4	78.7
	extremely good	162	18.7	21.3	100.0
	Total	760	87.6	100.0	
Missing	blank	108	12.4		
Total		868	100.0		

12i rate: residential recycling programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	25	2.9	3.1	3.1
	very poor	35	4.0	4.4	7.5
	poor	100	11.5	12.5	20.0
	just average	256	29.5	32.0	52.1
	good	196	22.6	24.5	76.6
	very good	140	16.1	17.5	94.1
	extremely good	47	5.4	5.9	100.0
	Total	799	92.1	100.0	
Missing	blank	69	7.9		
Total		868	100.0		

12j rate: walking and biking paths

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	5	.6	.6	.6
	very poor	14	1.6	1.7	2.3
	poor	51	5.9	6.3	8.6
	just average	178	20.5	21.9	30.6
	good	274	31.6	33.8	64.4
	very good	209	24.1	25.8	90.1

	extremely good	79	9.1	9.7	99.9
	33	1	.1	.1	100.0
	Total	811	93.4	100.0	
Missing	blank	57	6.6		
Total		868	100.0		

12k rate: trash and weed control on private property

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	28	3.2	3.4	3.4
	very poor	52	6.0	6.4	9.8
	poor	147	16.9	18.1	27.9
	just average	273	31.5	33.5	61.4
	good	200	23.0	24.6	86.0
	very good	83	9.6	10.2	96.2
	extremely good	31	3.6	3.8	100.0
	Total	814	93.8	100.0	
Missing	blank	54	6.2		
Total		868	100.0		

12l rate: yard waste compost facility

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	3	.3	.4	.4
	very poor	3	.3	.4	.8
	poor	15	1.7	1.9	2.6
	just average	119	13.7	14.9	17.6
	good	241	27.8	30.3	47.9
	very good	274	31.6	34.4	82.3
	extremely good	141	16.2	17.7	100.0
	Total	796	91.7	100.0	
Missing	blank	72	8.3		
Total		868	100.0		

12m rate: flood control

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	6	.7	.8	.8
	very poor	12	1.4	1.6	2.3
	poor	26	3.0	3.4	5.7
	just average	258	29.7	33.7	39.4
	good	240	27.6	31.3	70.8
	very good	168	19.4	21.9	92.7
	extremely good	56	6.5	7.3	100.0
	Total	766	88.2	100.0	
Missing	blank	102	11.8		
Total		868	100.0		

12n rate: city sponsored sports programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	6	.7	.8	.8
	very poor	10	1.2	1.3	2.1
	poor	19	2.2	2.4	4.5
	just average	167	19.2	21.5	26.0
	good	267	30.8	34.4	60.4
	very good	221	25.5	28.4	88.8
	extremely good	87	10.0	11.2	100.0
	Total	777	89.5	100.0	
Missing	blank	91	10.5		
Total		868	100.0		

12o rate: quality of the on-line bill-paying service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	3	.3	.4	.4
	very poor	1	.1	.1	.5
	poor	13	1.5	1.6	2.1
	just average	119	13.7	15.0	17.1
	good	245	28.2	30.9	48.0

	very good	275	31.7	34.6	82.6
	extremely good	138	15.9	17.4	100.0
	Total	794	91.5	100.0	
Missing	blank	74	8.5		
Total		868	100.0		

12p rate: Springville Civic Center splash pad

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	3	.3	.4	.4
	poor	5	.6	.6	1.0
	just average	95	10.9	11.8	12.8
	good	228	26.3	28.3	41.1
	very good	316	36.4	39.3	80.4
	extremely good	158	18.2	19.6	100.0
	Total	805	92.7	100.0	
Missing	blank	63	7.3		
Total		868	100.0		

12q rate: Wayne Bartholomew family park and pond

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	3	.3	.4	.4
	very poor	2	.2	.2	.6
	poor	7	.8	.9	1.5
	just average	85	9.8	10.6	12.1
	good	207	23.8	25.8	37.9
	very good	319	36.8	39.8	77.7
	extremely good	179	20.6	22.3	100.0
	Total	802	92.4	100.0	
Missing	blank	66	7.6		
Total		868	100.0		

13. Overall, how would you rate the quality of services provided by Springville City?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.2	.2	.2
	very poor	4	.5	.5	.7
	poor	9	1.0	1.1	1.8
	just average	108	12.4	13.2	15.1
	good	313	36.1	38.4	53.4
	very good	317	36.5	38.8	92.3
	extremely good	62	7.1	7.6	99.9
	10	1	.1	.1	100.0
	Total	816	94.0	100.0	
Missing	blank	52	6.0		
Total		868	100.0		

14. Below are some suggestions that Springville citizens have mentioned as possible ways to improve the City. What priority level do you think the City should give to requests for additional funds to make each of the suggested improvements?

14a additional funds: improving traffic flow

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	20	2.3	2.4	2.4
	low priority	62	7.1	7.6	10.0
	moderate priority	200	23.0	24.4	34.4
	high priority	321	37.0	39.2	73.6
	very high priority	216	24.9	26.4	100.0
	Total		819	94.4	100.0
Missing	blank	49	5.6		
Total		868	100.0		

14b additional funds: reducing traffic

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	33	3.8	4.1	4.1

	low priority	88	10.1	10.8	14.9
	moderate priority	218	25.1	26.8	41.7
	high priority	282	32.5	34.7	76.4
	very high priority	192	22.1	23.6	100.0
	Total	813	93.7	100.0	
Missing	blank	55	6.3		
Total		868	100.0		

14c additional funds: additional youth recreational sports programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	58	6.7	7.3	7.3
	low priority	158	18.2	20.0	27.3
	moderate priority	349	40.2	44.2	71.5
	high priority	179	20.6	22.7	94.2
	very high priority	46	5.3	5.8	100.0
	Total	790	91.0	100.0	
Missing	blank	78	9.0		
Total		868	100.0		

14d additional funds: preserving historic building and historic neighborhoods

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	52	6.0	6.4	6.4
	low priority	156	18.0	19.2	25.6
	moderate priority	364	41.9	44.7	70.3
	high priority	180	20.7	22.1	92.4
	very high priority	62	7.1	7.6	100.0
	Total	814	93.8	100.0	
Missing	blank	54	6.2		
Total		868	100.0		

14e additional funds: developing more neighborhood parks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	48	5.5	5.9	5.9
	low priority	160	18.4	19.8	25.7
	moderate priority	327	37.7	40.5	66.2
	high priority	202	23.3	25.0	91.2
	very high priority	71	8.2	8.8	100.0
	Total	808	93.1	100.0	
Missing	blank	60	6.9		
Total		868	100.0		

14f additional funds: acquiring more open space land

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	69	7.9	8.6	8.6
	low priority	166	19.1	20.7	29.3
	moderate priority	280	32.3	35.0	64.3
	high priority	198	22.8	24.7	89.0
	very high priority	88	10.1	11.0	100.0
	Total	801	92.3	100.0	
Missing	blank	67	7.7		
Total		868	100.0		

14g additional funds: improving pedestrian and bike trails

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	44	5.1	5.4	5.4
	low priority	138	15.9	17.0	22.4
	moderate priority	309	35.6	38.0	60.4
	high priority	217	25.0	26.7	87.1
	very high priority	105	12.1	12.9	100.0
	Total	813	93.7	100.0	
Missing	blank	55	6.3		
Total		868	100.0		

14h additional funds: increasing services for seniors

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	46	5.3	5.8	5.8
	low priority	153	17.6	19.1	24.9
	moderate priority	359	41.4	44.9	69.8
	high priority	198	22.8	24.8	94.5
	very high priority	44	5.1	5.5	100.0
	Total	800	92.2	100.0	
Missing	blank	68	7.8		
Total		868	100.0		

14i additional funds: adding more space for arts/cultural events

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	106	12.2	13.2	13.2
	low priority	218	25.1	27.1	40.3
	moderate priority	341	39.3	42.4	82.7
	high priority	112	12.9	13.9	96.6
	very high priority	27	3.1	3.4	100.0
	Total	804	92.6	100.0	
Missing	blank	64	7.4		
Total		868	100.0		

14j additional funds: increasing art in public places

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	154	17.7	19.2	19.2
	low priority	249	28.7	31.0	50.1
	moderate priority	284	32.7	35.3	85.4
	high priority	90	10.4	11.2	96.6
	very high priority	27	3.1	3.4	100.0
	Total	804	92.6	100.0	
Missing	blank	64	7.4		
Total		868	100.0		

14k additional funds: reducing crime

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	24	2.8	2.9	2.9
	low priority	71	8.2	8.7	11.7
	moderate priority	241	27.8	29.6	41.2
	high priority	321	37.0	39.4	80.6
	very high priority	158	18.2	19.4	100.0
	Total	815	93.9	100.0	
Missing	blank	53	6.1		
Total		868	100.0		

14l additional funds: providing additional transportation options

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	69	7.9	8.6	8.6
	low priority	167	19.2	20.8	29.4
	moderate priority	296	34.1	36.8	66.2
	high priority	197	22.7	24.5	90.7
	very high priority	75	8.6	9.3	100.0
	Total	804	92.6	100.0	
Missing	blank	64	7.4		
Total		868	100.0		

14m additional funds: reducing illegal drug use

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	31	3.6	3.8	3.8
	low priority	83	9.6	10.2	14.0
	moderate priority	217	25.0	26.7	40.7
	high priority	269	31.0	33.1	73.8
	very high priority	213	24.5	26.2	100.0
	Total	813	93.7	100.0	
Missing	blank	55	6.3		
Total		868	100.0		

14n additional funds: providing additional adult recreational sports programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	92	10.6	11.5	11.5
	low priority	240	27.6	29.9	41.3
	moderate priority	307	35.4	38.2	79.6
	high priority	130	15.0	16.2	95.8
	very high priority	34	3.9	4.2	100.0
	Total	803	92.5	100.0	
Missing	blank	65	7.5		
Total		868	100.0		

14o additional funds: increasing library's book collection

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	87	10.0	10.8	10.8
	low priority	178	20.5	22.1	33.0
	moderate priority	337	38.8	41.9	74.9
	high priority	142	16.4	17.7	92.5
	very high priority	60	6.9	7.5	100.0
	Total	804	92.6	100.0	
Missing	blank	64	7.4		
Total		868	100.0		

14p additional funds: developing additional parks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	80	9.2	9.9	9.9
	low priority	176	20.3	21.8	31.8
	moderate priority	315	36.3	39.1	70.8
	high priority	175	20.2	21.7	92.6
	very high priority	60	6.9	7.4	100.0
	Total	806	92.9	100.0	
Missing	blank	62	7.1		
Total		868	100.0		

14q additional funds: increasing police presence in your neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	67	7.7	8.3	8.3
	low priority	153	17.6	18.9	27.1
	moderate priority	338	38.9	41.7	68.8
	high priority	191	22.0	23.6	92.4
	very high priority	62	7.1	7.6	100.0
	Total	811	93.4	100.0	
Missing	blank	57	6.6		
Total		868	100.0		

14r additional funds: increasing police presence in downtown areas

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	59	6.8	7.3	7.3
	low priority	143	16.5	17.8	25.1
	moderate priority	360	41.5	44.7	69.8
	high priority	186	21.4	23.1	92.9
	very high priority	57	6.6	7.1	100.0
	Total	805	92.7	100.0	
Missing	blank	63	7.3		
Total		868	100.0		

14s additional funds: increasing housing for low or moderate income people

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	126	14.5	15.5	15.5
	low priority	179	20.6	22.0	37.5
	moderate priority	255	29.4	31.3	68.8
	high priority	170	19.6	20.9	89.7
	very high priority	84	9.7	10.3	100.0
	Total	814	93.8	100.0	
Missing	blank	54	6.2		
Total		868	100.0		

14t additional funds: repairing/construction of public streets

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	24	2.8	3.0	3.0
	low priority	84	9.7	10.4	13.4
	moderate priority	353	40.7	43.7	57.1
	high priority	271	31.2	33.5	90.6
	very high priority	76	8.8	9.4	100.0
	Total	808	93.1	100.0	
Missing	blank	60	6.9		
Total		868	100.0		

14u additional funds: increasing library's special programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	124	14.3	15.5	15.5
	low priority	233	26.8	29.2	44.7
	moderate priority	300	34.6	37.6	82.3
	high priority	113	13.0	14.2	96.5
	very high priority	28	3.2	3.5	100.0
	Total	798	91.9	100.0	
Missing	blank	70	8.1		
Total		868	100.0		

14v additional funds: increasing fire protection

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	38	4.4	4.7	4.7
	low priority	138	15.9	17.0	21.7
	moderate priority	361	41.6	44.6	66.3
	high priority	206	23.7	25.4	91.7
	very high priority	67	7.7	8.3	100.0
	Total	810	93.3	100.0	
Missing	blank	58	6.7		
Total		868	100.0		

14w additional funds: improving water and sewer systems

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	37	4.3	4.6	4.6
	low priority	145	16.7	18.0	22.6
	moderate priority	350	40.3	43.5	66.1
	high priority	207	23.8	25.7	91.8
	very high priority	66	7.6	8.2	100.0
	Total	805	92.7	100.0	
Missing	blank	63	7.3		
Total		868	100.0		

14x additional funds: increasing water supplies

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	31	3.6	3.8	3.8
	low priority	108	12.4	13.3	17.1
	moderate priority	296	34.1	36.5	53.6
	high priority	250	28.8	30.8	84.4
	very high priority	127	14.6	15.6	100.0
	Total	812	93.5	100.0	
Missing	blank	56	6.5		
Total		868	100.0		

14y additional funds: providing access to high speed internet

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	39	4.5	4.8	4.8
	low priority	88	10.1	10.8	15.6
	moderate priority	200	23.0	24.6	40.2
	high priority	241	27.8	29.6	69.9
	very high priority	245	28.2	30.1	100.0
	Total	813	93.7	100.0	
Missing	blank	55	6.3		
Total		868	100.0		

14z1 additional funds: reducing junk and garbage around homes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	67	7.7	8.2	8.2
	low priority	166	19.1	20.3	28.5
	moderate priority	272	31.3	33.3	61.8
	high priority	201	23.2	24.6	86.4
	very high priority	111	12.8	13.6	100.0
	Total	817	94.1	100.0	
Missing	blank	51	5.9		
Total		868	100.0		

14z2 additional funds: increasing weed control in the city

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	72	8.3	8.8	8.8
	low priority	173	19.9	21.1	29.9
	moderate priority	268	30.9	32.7	62.6
	high priority	203	23.4	24.8	87.4
	very high priority	103	11.9	12.6	100.0
	Total	819	94.4	100.0	
Missing	blank	49	5.6		
Total		868	100.0		

15. From the list above, what three improvements would you pick as your top three priorities for additional funds? List in order of preference with #1 being your top priority for improvement.

q15_1 top three priorities for additional funds: #1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	improve traffic flow	184	21.2	23.1	23.1
	reduce traffic	82	9.4	10.3	33.4
	more youth sports programs	17	2.0	2.1	35.5
	preserve historic building and historic neighborhoods	7	.8	.9	36.4

develop more neighborhood parks	26	3.0	3.3	39.6
acquire more open space land	19	2.2	2.4	42.0
improve pedestrian and bike trails	39	4.5	4.9	46.9
increase services for seniors	12	1.4	1.5	48.4
add more space for arts/cultural events	6	.7	.8	49.2
reduce crime	48	5.5	6.0	55.2
provide additional transportation options	12	1.4	1.5	56.7
reduce illegal drug use	45	5.2	5.6	62.4
additional adult sports programs	4	.5	.5	62.9
increase library's book collection	8	.9	1.0	63.9
develop additional parks	5	.6	.6	64.5
increase police presence in your neighborhood	22	2.5	2.8	67.3
increase police presence in downtown areas	6	.7	.8	68.0
increase housing for low or moderate income people	42	4.8	5.3	73.3
repair/construction of public streets	20	2.3	2.5	75.8
increase library's special programs	1	.1	.1	75.9
increase fire protection	8	.9	1.0	76.9
improve water and sewer systems	14	1.6	1.8	78.7
increase water supplies	34	3.9	4.3	82.9
access to high speed internet	96	11.1	12.0	95.0
reduce junk and garbage around homes	18	2.1	2.3	97.2
increase weed control in city	13	1.5	1.6	98.9
other response	9	1.0	1.1	100.0
Total	797	91.8	100.0	

Missing	blank	71	8.2		
Total		868	100.0		

q15_2 top three priorities for additional funds: #2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	improve traffic flow	79	9.1	10.1	10.1
	reduce traffic	95	10.9	12.2	22.3
	more youth sports programs	10	1.2	1.3	23.6
	preserve historic building and historic neighborhoods	13	1.5	1.7	25.2
	develop more neighborhood parks	15	1.7	1.9	27.1
	acquire more open space land	18	2.1	2.3	29.4
	improve pedestrian and bike trails	39	4.5	5.0	34.4
	increase services for seniors	17	2.0	2.2	36.6
	add more space for arts/cultural events	5	.6	.6	37.3
	reduce crime	68	7.8	8.7	46.0
	provide additional transportation options	16	1.8	2.0	48.0
	reduce illegal drug use	56	6.5	7.2	55.2
	additional adult sports programs	10	1.2	1.3	56.5
	increase library's book collection	16	1.8	2.0	58.5
	develop additional parks	20	2.3	2.6	61.1
	increase police presence in your neighborhood	26	3.0	3.3	64.4
	increase police presence in downtown areas	17	2.0	2.2	66.6
	increase housing for low or moderate income people	30	3.5	3.8	70.4
	repair/construction of public streets	28	3.2	3.6	74.0

	increase library's special programs	9	1.0	1.2	75.2
	increase fire protection	17	2.0	2.2	77.3
	improve water and sewer systems	24	2.8	3.1	80.4
	increase water supplies	25	2.9	3.2	83.6
	access to high speed internet	58	6.7	7.4	91.0
	reduce junk and garbage around homes	39	4.5	5.0	96.0
	increase weed control in city	17	2.0	2.2	98.2
	other response	14	1.6	1.8	100.0
	Total	781	90.0	100.0	
Missing	blank	87	10.0		
Total		868	100.0		

q15_3 top three priorities for additional funds: #3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	improve traffic flow	52	6.0	6.8	6.8
	reduce traffic	38	4.4	5.0	11.7
	more youth sports programs	23	2.6	3.0	14.7
	preserve historic building and historic neighborhoods	23	2.6	3.0	17.7
	develop more neighborhood parks	22	2.5	2.9	20.6
	acquire more open space land	17	2.0	2.2	22.8
	improve pedestrian and bike trails	24	2.8	3.1	25.9
	increase services for seniors	16	1.8	2.1	28.0
	add more space for arts/cultural events	11	1.3	1.4	29.5
	increase art in public places	8	.9	1.0	30.5
	reduce crime	43	5.0	5.6	36.1
	provide additional transportation options	25	2.9	3.3	39.4
	reduce illegal drug use	49	5.6	6.4	45.8

	additional adult sports programs	10	1.2	1.3	47.1
	increase library's book collection	25	2.9	3.3	50.3
	develop additional parks	21	2.4	2.7	53.1
	increase police presence in your neighborhood	22	2.5	2.9	55.9
	increase police presence in downtown areas	9	1.0	1.2	57.1
	increase housing for low or moderate income people	31	3.6	4.0	61.1
	repair/construction of public streets	38	4.4	5.0	66.1
	increase library's special programs	11	1.3	1.4	67.5
	increase fire protection	17	2.0	2.2	69.8
	improve water and sewer systems	16	1.8	2.1	71.8
	increase water supplies	47	5.4	6.1	78.0
	access to high speed internet	79	9.1	10.3	88.3
	reduce junk and garbage around homes	48	5.5	6.3	94.5
	increase weed control in city	26	3.0	3.4	97.9
	other response	16	1.8	2.1	100.0
	Total	767	88.4	100.0	
Missing	blank	101	11.6		
Total		868	100.0		

16. Please rate the quality of customer service you have received at the following Springville facilities:

16a rate: quality service received at: Clyde Recreation Center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	never used	252	29.0	30.6	30.6
	extremely poor	3	.3	.4	30.9
	very poor	2	.2	.2	31.2
	poor	5	.6	.6	31.8

	just average	62	7.1	7.5	39.3
	good	132	15.2	16.0	55.3
	very good	203	23.4	24.6	80.0
	extremely good	165	19.0	20.0	100.0
	Total	824	94.9	100.0	
Missing	blank	44	5.1		
Total		868	100.0		

16b rate: quality service received at: library

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	never used	153	17.6	18.5	18.5
	extremely poor	2	.2	.2	18.7
	very poor	1	.1	.1	18.8
	poor	3	.3	.4	19.2
	just average	46	5.3	5.5	24.7
	good	119	13.7	14.4	39.1
	very good	234	27.0	28.2	67.3
	extremely good	271	31.2	32.7	100.0
	Total	829	95.5	100.0	
Missing	blank	39	4.5		
Total		868	100.0		

16c rate: quality service received at: utility and billing office

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	never used	135	15.6	16.3	16.3
	extremely poor	3	.3	.4	16.6
	very poor	3	.3	.4	17.0
	poor	12	1.4	1.4	18.4
	just average	90	10.4	10.8	29.3
	good	160	18.4	19.3	48.6
	very good	256	29.5	30.8	79.4
	extremely good	171	19.7	20.6	100.0
	Total	830	95.6	100.0	
Missing	blank	38	4.4		

Total		868	100.0		
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16d rate: quality service received at: parks and recreation building

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	never used	269	31.0	32.6	32.6
	extremely poor	2	.2	.2	32.8
	very poor	4	.5	.5	33.3
	poor	10	1.2	1.2	34.5
	just average	77	8.9	9.3	43.9
	good	148	17.1	17.9	61.8
	very good	197	22.7	23.9	85.7
	extremely good	118	13.6	14.3	100.0
	Total	825	95.0	100.0	
Missing	blank	43	5.0		
Total		868	100.0		

16e rate: quality service received at: community development office

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	never used	472	54.4	57.8	57.8
	extremely poor	2	.2	.2	58.0
	very poor	7	.8	.9	58.9
	poor	24	2.8	2.9	61.8
	just average	93	10.7	11.4	73.2
	good	88	10.1	10.8	84.0
	very good	89	10.3	10.9	94.9
	extremely good	42	4.8	5.1	100.0
	Total	817	94.1	100.0	
Missing	blank	51	5.9		
Total		868	100.0		

17. Please rate the quality of each of the following in your neighborhood:

17a rate: sense of community in your neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	7	.8	.8	.8
	very poor	15	1.7	1.8	2.6
	poor	35	4.0	4.2	6.8
	just average	154	17.7	18.4	25.1
	good	351	40.4	41.8	67.0
	very good	183	21.1	21.8	88.8
	extremely good	94	10.8	11.2	100.0
	Total	839	96.7	100.0	
Missing	blank	29	3.3		
Total		868	100.0		

17b rate: cleanliness of neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	8	.9	1.0	1.0
	very poor	13	1.5	1.6	2.5
	poor	57	6.6	6.8	9.4
	just average	137	15.8	16.4	25.8
	good	241	27.8	28.9	54.7
	very good	261	30.1	31.3	86.0
	extremely good	117	13.5	14.0	100.0
	Total	834	96.1	100.0	
Missing	blank	34	3.9		
Total		868	100.0		

17c rate: attractiveness of neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	10	1.2	1.2	1.2
	very poor	18	2.1	2.2	3.4
	poor	50	5.8	6.0	9.3
	just average	169	19.5	20.2	29.6
	good	219	25.2	26.2	55.8
	very good	249	28.7	29.8	85.6

	extremely good	120	13.8	14.4	100.0
	Total	835	96.2	100.0	
Missing	blank	33	3.8		
Total		868	100.0		

17d rate: safety of neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	3	.3	.4	.4
	very poor	10	1.2	1.2	1.6
	poor	35	4.0	4.2	5.8
	just average	132	15.2	15.9	21.7
	good	255	29.4	30.7	52.4
	very good	271	31.2	32.7	85.1
	extremely good	124	14.3	14.9	100.0
	Total	830	95.6	100.0	
Missing	blank	38	4.4		
Total		868	100.0		

17e rate: speed of traffic in the neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	53	6.1	6.4	6.4
	very poor	54	6.2	6.5	12.9
	poor	144	16.6	17.3	30.2
	just average	174	20.0	21.0	51.2
	good	209	24.1	25.2	76.4
	very good	150	17.3	18.1	94.5
	extremely good	46	5.3	5.5	100.0
	Total	830	95.6	100.0	
Missing	blank	38	4.4		
Total		868	100.0		

17f rate: volume of traffic in the neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	38	4.4	4.6	4.6
	very poor	35	4.0	4.2	8.9
	poor	98	11.3	11.9	20.8
	just average	233	26.8	28.3	49.0
	good	201	23.2	24.4	73.4
	very good	152	17.5	18.4	91.9
	extremely good	67	7.7	8.1	100.0
	Total	824	94.9	100.0	
Missing	blank	44	5.1		
Total		868	100.0		

17g rate: quietness of neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	19	2.2	2.3	2.3
	very poor	28	3.2	3.3	5.6
	poor	51	5.9	6.1	11.7
	just average	178	20.5	21.3	33.0
	good	228	26.3	27.2	60.2
	very good	233	26.8	27.8	88.1
	extremely good	100	11.5	11.9	100.0
	Total	837	96.4	100.0	
Missing	blank	31	3.6		
Total		868	100.0		

17h rate: street lighting

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	25	2.9	3.0	3.0
	very poor	20	2.3	2.4	5.4
	poor	80	9.2	9.6	14.9
	just average	170	19.6	20.3	35.2
	good	241	27.8	28.8	64.0

	very good	210	24.2	25.1	89.1
	extremely good	91	10.5	10.9	100.0
	Total	837	96.4	100.0	
Missing	blank	31	3.6		
Total		868	100.0		

17i rate: closeness to parks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	16	1.8	1.9	1.9
	very poor	17	2.0	2.0	4.0
	poor	66	7.6	7.9	11.9
	just average	158	18.2	19.0	30.9
	good	221	25.5	26.6	57.5
	very good	218	25.1	26.2	83.8
	extremely good	135	15.6	16.2	100.0
	Total	831	95.7	100.0	
Missing	blank	37	4.3		
Total		868	100.0		

17j rate: access to shopping opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	46	5.3	5.5	5.5
	very poor	53	6.1	6.3	11.8
	poor	126	14.5	15.1	26.9
	just average	228	26.3	27.3	54.2
	good	190	21.9	22.7	76.9
	very good	134	15.4	16.0	92.9
	extremely good	59	6.8	7.1	100.0
	Total	836	96.3	100.0	
Missing	blank	32	3.7		
Total		868	100.0		

17k rate: adequacy of streets, sidewalks, curbs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	27	3.1	3.2	3.2
	very poor	26	3.0	3.1	6.3
	poor	62	7.1	7.4	13.7
	just average	184	21.2	22.0	35.7
	good	227	26.2	27.1	62.8
	very good	208	24.0	24.9	87.7
	extremely good	103	11.9	12.3	100.0
	Total	837	96.4	100.0	
Missing	blank	31	3.6		
Total		868	100.0		

18. Please tell us how strongly you support or oppose each item below.

q18a financial incentives to attract new types of retail business

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	41	4.7	5.0	5.0
	oppose	78	9.0	9.6	14.6
	equally support-oppose	231	26.6	28.3	42.9
	support	324	37.3	39.7	82.6
	strongly support	142	16.4	17.4	100.0
		Total	816	94.0	100.0
Missing	blank	52	6.0		
Total		868	100.0		

q18b efforts to revitalize downtown Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	15	1.7	1.8	1.8
	oppose	43	5.0	5.2	7.1
	equally support-oppose	205	23.6	25.0	32.1
	support	392	45.2	47.8	79.9
	strongly support	165	19.0	20.1	100.0
		Total	820	94.5	100.0

Missing	blank	48	5.5		
Total		868	100.0		

q18c efforts to include more affordable housing in new developments

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	70	8.1	8.6	8.6
	oppose	128	14.7	15.7	24.2
	equally support-oppose	293	33.8	35.9	60.1
	support	222	25.6	27.2	87.3
	strongly support	104	12.0	12.7	100.0
	Total	817	94.1	100.0	
Missing	blank	51	5.9		
Total		868	100.0		

q18d expansion of youth activities and facilities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	25	2.9	3.1	3.1
	oppose	55	6.3	6.8	9.9
	equally support-oppose	303	34.9	37.5	47.3
	support	342	39.4	42.3	89.6
	strongly support	84	9.7	10.4	100.0
	Total	809	93.2	100.0	
Missing	blank	59	6.8		
Total		868	100.0		

q18e expansion of Art City Days

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	33	3.8	4.0	4.0
	oppose	151	17.4	18.5	22.5
	equally support-oppose	347	40.0	42.5	65.1
	support	242	27.9	29.7	94.7
	strongly support	43	5.0	5.3	100.0
	Total	816	94.0	100.0	

Missing	blank	52	6.0		
Total		868	100.0		

q18f mandatory measures to conserve water

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	57	6.6	6.9	6.9
	oppose	145	16.7	17.5	24.4
	equally support-oppose	281	32.4	34.0	58.4
	support	243	28.0	29.4	87.8
	strongly support	101	11.6	12.2	100.0
	Total	827	95.3	100.0	
Missing	blank	41	4.7		
Total		868	100.0		

q18g expand efforts to enforce existing city codes concerning junk and garbage around homes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	34	3.9	4.2	4.2
	oppose	54	6.2	6.6	10.8
	equally support-oppose	245	28.2	30.0	40.7
	support	321	37.0	39.2	80.0
	strongly support	164	18.9	20.0	100.0
	Total	818	94.2	100.0	
Missing	blank	50	5.8		
Total		868	100.0		

q18h enforce existing city codes concerning weeds

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	41	4.7	5.0	5.0
	oppose	55	6.3	6.7	11.6
	equally support-oppose	255	29.4	30.8	42.4
	support	332	38.2	40.1	82.6
	strongly support	144	16.6	17.4	100.0
	Total	827	95.3	100.0	

Missing	blank	41	4.7		
Total		868	100.0		

q18i improve emergency services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	6	.7	.7	.7
	oppose	12	1.4	1.5	2.2
	equally support-oppose	278	32.0	33.8	36.0
	support	410	47.2	49.8	85.8
	strongly support	117	13.5	14.2	100.0
	Total	823	94.8	100.0	
Missing	blank	45	5.2		
Total		868	100.0		

19. Based on your interactions with Springville City, how likely are you to recommend Springville City and its services to a friend or colleague?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not likely	7	.8	.8	.8
	2	9	1.0	1.1	1.9
	3	18	2.1	2.1	4.1
	4	16	1.8	1.9	6.0
	5	53	6.1	6.3	12.3
	6	70	8.1	8.3	20.6
	7	137	15.8	16.3	36.9
	8	193	22.2	23.0	60.0
	9	200	23.0	23.8	83.8
	very likely	136	15.7	16.2	100.0
	Total	839	96.7	100.0	
Missing	blank	29	3.3		
Total		868	100.0		

20. Springville City has a balanced budget. Adding programs (e.g., adult sports offerings, summer art camp, canyon family reunion activities) and services (e.g., bike skills park, 24-hour staffed fire station, creek flood mitigation) will be difficult without either raising taxes and/or fees, OR by cutting other programs and/or services. With this in mind, please answer the following questions:

20a should the city increase taxes and fees to pay for more programs and services?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	212	24.4	28.7	28.7
	no	527	60.7	71.3	100.0
	Total	739	85.1	100.0	
Missing	blank	129	14.9		
Total		868	100.0		

20a_text What should be added?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	comment made	206	23.7	100.0	100.0
Missing	based on previous response, respondent was not expected to answer this question	639	73.6		
	blank	23	2.6		
Total		662	76.3		
Total		868	100.0		

20b Should the city cut existing programs and services to allow resources to be used to add new programs and services?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	116	13.4	18.2	18.2
	no	523	60.3	81.8	100.0
	Total	639	73.6	100.0	
Missing	blank	229	26.4		
Total		868	100.0		

20b_text What should be cut? What should be added?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	comment made	132	15.2	100.0	100.0
Missing	based on previous response, respondent was not expected to answer this question	716	82.5		
	blank	20	2.3		
	Total	736	84.8		
Total		868	100.0		

20c Should the city cut existing programs and services?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	72	8.3	12.2	12.2
	no	518	59.7	87.8	100.0
	Total	590	68.0	100.0	
Missing	blank	278	32.0		
Total		868	100.0		

20c_text What should be cut?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	comment made	96	11.1	100.0	100.0
Missing	based on previous response, respondent was not expected to answer this question	760	87.6		
	blank	12	1.4		
	Total	772	88.9		
Total		868	100.0		

Now a few last questions about you. These questions will only be used for statistical comparisons.

24. What is your sex?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	male	392	45.2	47.3	47.3
	female	436	50.2	52.7	100.0
	Total	828	95.4	100.0	
Missing	blank	40	4.6		
Total		868	100.0		

25. In what year were you born?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1927	1	.1	.1	.1
	1929	3	.3	.4	.5
	1930	1	.1	.1	.6
	1931	4	.5	.5	1.1
	1932	3	.3	.4	1.5
	1933	1	.1	.1	1.6
	1934	3	.3	.4	2.0
	1935	3	.3	.4	2.4
	1936	6	.7	.7	3.1
	1937	6	.7	.7	3.9
	1938	7	.8	.9	4.7
	1939	8	.9	1.0	5.7
	1940	11	1.3	1.4	7.1
	1941	5	.6	.6	7.7
	1942	10	1.2	1.2	8.9
	1943	9	1.0	1.1	10.1
	1944	10	1.2	1.2	11.3
	1945	9	1.0	1.1	12.4
	1946	20	2.3	2.5	14.9
	1947	14	1.6	1.7	16.6
1948	8	.9	1.0	17.6	
1949	17	2.0	2.1	19.8	

1950	15	1.7	1.9	21.6
1951	13	1.5	1.6	23.2
1952	22	2.5	2.7	26.0
1953	23	2.6	2.9	28.8
1954	14	1.6	1.7	30.6
1955	13	1.5	1.6	32.2
1956	10	1.2	1.2	33.4
1957	11	1.3	1.4	34.8
1958	13	1.5	1.6	36.4
1959	20	2.3	2.5	38.9
1960	25	2.9	3.1	42.0
1961	11	1.3	1.4	43.4
1962	13	1.5	1.6	45.0
1963	13	1.5	1.6	46.6
1964	25	2.9	3.1	49.7
1965	8	.9	1.0	50.7
1966	13	1.5	1.6	52.3
1967	9	1.0	1.1	53.4
1968	15	1.7	1.9	55.3
1969	18	2.1	2.2	57.5
1970	15	1.7	1.9	59.4
1971	18	2.1	2.2	61.6
1972	13	1.5	1.6	63.2
1973	10	1.2	1.2	64.5
1974	19	2.2	2.4	66.8
1975	10	1.2	1.2	68.1
1976	15	1.7	1.9	69.9
1977	12	1.4	1.5	71.4
1978	11	1.3	1.4	72.8
1979	11	1.3	1.4	74.2
1980	13	1.5	1.6	75.8
1981	17	2.0	2.1	77.9
1982	18	2.1	2.2	80.1
1983	16	1.8	2.0	82.1
1984	12	1.4	1.5	83.6
1985	14	1.6	1.7	85.3
1986	6	.7	.7	86.1
1987	10	1.2	1.2	87.3

	1988	13	1.5	1.6	88.9
	1989	11	1.3	1.4	90.3
	1990	11	1.3	1.4	91.7
	1991	10	1.2	1.2	92.9
	1992	7	.8	.9	93.8
	1993	12	1.4	1.5	95.3
	1994	4	.5	.5	95.8
	1995	5	.6	.6	96.4
	1996	16	1.8	2.0	98.4
	1997	5	.6	.6	99.0
	1999	1	.1	.1	99.1
	2001	1	.1	.1	99.3
	incomplete response	6	.7	.7	100.0
	Total	805	92.7	100.0	
Missing	blank	63	7.3		
Total		868	100.0		

26. In total, how many years have you lived in Springville?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	2	.2	.2	.2
	1	51	5.9	6.1	6.4
	2	44	5.1	5.3	11.6
	3	31	3.6	3.7	15.4
	4	34	3.9	4.1	19.4
	5	35	4.0	4.2	23.6
	6	33	3.8	4.0	27.6
	7	16	1.8	1.9	29.5
	8	18	2.1	2.2	31.7
	9	13	1.5	1.6	33.3
	10	21	2.4	2.5	35.8
	11	16	1.8	1.9	37.7
	12	12	1.4	1.4	39.1
	13	11	1.3	1.3	40.5
	14	17	2.0	2.0	42.5
	15	29	3.3	3.5	46.0
	16	13	1.5	1.6	47.5

17	20	2.3	2.4	49.9
18	15	1.7	1.8	51.7
19	9	1.0	1.1	52.8
20	39	4.5	4.7	57.5
21	16	1.8	1.9	59.4
22	15	1.7	1.8	61.2
23	18	2.1	2.2	63.4
24	4	.5	.5	63.9
25	16	1.8	1.9	65.8
26	6	.7	.7	66.5
27	9	1.0	1.1	67.6
28	14	1.6	1.7	69.3
29	5	.6	.6	69.9
30	28	3.2	3.4	73.2
31	11	1.3	1.3	74.5
32	9	1.0	1.1	75.6
33	2	.2	.2	75.9
34	1	.1	.1	76.0
35	12	1.4	1.4	77.4
36	11	1.3	1.3	78.8
37	3	.3	.4	79.1
38	8	.9	1.0	80.1
39	2	.2	.2	80.3
40	15	1.7	1.8	82.1
41	5	.6	.6	82.7
42	3	.3	.4	83.1
43	8	.9	1.0	84.0
44	6	.7	.7	84.8
45	9	1.0	1.1	85.8
46	2	.2	.2	86.1
47	6	.7	.7	86.8
48	3	.3	.4	87.2
49	3	.3	.4	87.5
50	15	1.7	1.8	89.3
51	1	.1	.1	89.4
52	2	.2	.2	89.7
53	1	.1	.1	89.8
54	2	.2	.2	90.0

55	5	.6	.6	90.6
56	4	.5	.5	91.1
57	2	.2	.2	91.4
58	4	.5	.5	91.8
59	2	.2	.2	92.1
60	4	.5	.5	92.6
61	3	.3	.4	92.9
62	4	.5	.5	93.4
63	4	.5	.5	93.9
64	1	.1	.1	94.0
65	5	.6	.6	94.6
66	3	.3	.4	95.0
67	6	.7	.7	95.7
68	2	.2	.2	95.9
69	4	.5	.5	96.4
70	6	.7	.7	97.1
71	2	.2	.2	97.4
73	2	.2	.2	97.6
74	1	.1	.1	97.7
75	4	.5	.5	98.2
76	1	.1	.1	98.3
77	1	.1	.1	98.4
78	1	.1	.1	98.6
79	3	.3	.4	98.9
80	1	.1	.1	99.0
82	1	.1	.1	99.2
84	1	.1	.1	99.3
85	1	.1	.1	99.4
89	1	.1	.1	99.5
90	1	.1	.1	99.6
92	2	.2	.2	99.9
incomplete response	1	.1	.1	100.0
Total	833	96.0	100.0	
Missing blank	35	4.0		
Total	868	100.0		

27. What percentage of your closest friends are living in this community or within an hour's drive?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 to 25%	144	16.6	17.6	17.6
	26 to 50%	97	11.2	11.9	29.5
	51 to 75%	251	28.9	30.7	60.1
	76 to 100%	326	37.6	39.9	100.0
	Total	818	94.2	100.0	
Missing	blank	50	5.8		
Total		868	100.0		

28. What percentage of your adult relatives, including those of your spouse, live in this community or within an hour's drive?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 to 25%	246	28.3	29.5	29.5
	26 to 50%	156	18.0	18.7	48.3
	51 to 75%	219	25.2	26.3	74.5
	76 to 100%	212	24.4	25.5	100.0
	Total	833	96.0	100.0	
Missing	blank	35	4.0		
Total		868	100.0		

29. About how many more years do you anticipate living in Springville?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	2	.2	.3	.3
	1	12	1.4	1.5	1.8
	2	16	1.8	2.0	3.8
	3	20	2.3	2.5	6.3
	4	3	.3	.4	6.7
	5	44	5.1	5.5	12.2
	6	3	.3	.4	12.6
	7	7	.8	.9	13.5
	8	3	.3	.4	13.9

9	3	.3	.4	14.2
10	52	6.0	6.6	20.8
13	2	.2	.3	21.1
15	17	2.0	2.1	23.2
17	2	.2	.3	23.5
20	24	2.8	3.0	26.5
21	1	.1	.1	26.6
25	2	.2	.3	26.9
27	1	.1	.1	27.0
30	5	.6	.6	27.6
34	1	.1	.1	27.7
40	1	.1	.1	27.9
100	1	.1	.1	28.0
150	1	.1	.1	28.1
rest of my life	570	65.7	71.9	100.0
Total	793	91.4	100.0	
Missing	blank	75	8.6	
Total	868	100.0		

30. What is the highest grade or level of education that you have completed?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1-11 grade	6	.7	.7	.7
	h.s. diploma	73	8.4	8.8	9.5
	some college	158	18.2	19.1	28.6
	AA degree	110	12.7	13.3	41.9
	BA degree	318	36.6	38.4	80.3
	MA degree	127	14.6	15.3	95.7
	PhD, MD, JD	36	4.1	4.3	100.0
	Total	828	95.4	100.0	
Missing	blank	40	4.6		
Total	868	100.0			

31. Which category best describes the ethnic or racial group that you identify yourself with.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Hispanic/Latino	39	4.5	4.8	4.8
	African-American/Black	3	.3	.4	5.1
	Asian/Pacific Islander	8	.9	1.0	6.1
	White	756	87.1	92.2	98.3
	Native American	4	.5	.5	98.8
	other	10	1.2	1.2	100.0
	Total	820	94.5	100.0	
Missing	blank	48	5.5		
Total		868	100.0		

32. Is there any language other than English regularly spoken at home?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	83	9.6	10.0	10.0
	no	747	86.1	90.0	100.0
	Total	830	95.6	100.0	
Missing	blank	38	4.4		
Total		868	100.0		

33. Do you have high-speed internet access in your home?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	713	82.1	85.8	85.8
	no	84	9.7	10.1	95.9
	not sure	34	3.9	4.1	100.0
	Total	831	95.7	100.0	
Missing	blank	37	4.3		
Total		868	100.0		

34. Do you currently have a social media account?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	644	74.2	78.3	78.3
	no	179	20.6	21.7	100.0
	Total	823	94.8	100.0	
Missing	blank	45	5.2		
Total		868	100.0		

35. In total, how many people, including yourself, currently live in your household?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	105	12.1	12.8	12.8
	2	275	31.7	33.5	46.2
	3	123	14.2	15.0	61.2
	4	119	13.7	14.5	75.7
	5	99	11.4	12.0	87.7
	6	60	6.9	7.3	95.0
	7	24	2.8	2.9	97.9
	8	10	1.2	1.2	99.1
	9	6	.7	.7	99.9
	10	1	.1	.1	100.0
	Total	822	94.7	100.0	
Missing	blank	46	5.3		
Total		868	100.0		

Starting with the oldest, please list their ages:

35_1 age person 1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	10	1	.1	.1	.1
	12	1	.1	.1	.3
	19	1	.1	.1	.4
	22	1	.1	.1	.5
	23	1	.1	.1	.7

24	1	.1	.1	.8
25	9	1.0	1.2	2.1
26	9	1.0	1.2	3.3
27	3	.3	.4	3.7
28	7	.8	1.0	4.7
29	6	.7	.8	5.5
30	10	1.2	1.4	6.8
31	16	1.8	2.2	9.0
32	8	.9	1.1	10.1
33	12	1.4	1.6	11.8
34	8	.9	1.1	12.9
35	6	.7	.8	13.7
36	9	1.0	1.2	14.9
37	13	1.5	1.8	16.7
38	13	1.5	1.8	18.5
39	13	1.5	1.8	20.2
40	19	2.2	2.6	22.8
41	12	1.4	1.6	24.5
42	14	1.6	1.9	26.4
43	12	1.4	1.6	28.0
44	10	1.2	1.4	29.4
45	16	1.8	2.2	31.6
46	10	1.2	1.4	33.0
47	15	1.7	2.1	35.0
48	13	1.5	1.8	36.8
49	13	1.5	1.8	38.6
50	11	1.3	1.5	40.1
51	10	1.2	1.4	41.5
52	13	1.5	1.8	43.2
53	13	1.5	1.8	45.0
54	9	1.0	1.2	46.2
55	10	1.2	1.4	47.6
56	14	1.6	1.9	49.5
57	21	2.4	2.9	52.4
58	12	1.4	1.6	54.0
59	7	.8	1.0	55.0
60	10	1.2	1.4	56.4
61	12	1.4	1.6	58.0

62	19	2.2	2.6	60.6
63	16	1.8	2.2	62.8
64	14	1.6	1.9	64.7
65	11	1.3	1.5	66.2
66	12	1.4	1.6	67.9
67	12	1.4	1.6	69.5
68	18	2.1	2.5	72.0
69	16	1.8	2.2	74.1
70	16	1.8	2.2	76.3
71	7	.8	1.0	77.3
72	17	2.0	2.3	79.6
73	12	1.4	1.6	81.3
74	13	1.5	1.8	83.0
75	15	1.7	2.1	85.1
76	8	.9	1.1	86.2
77	9	1.0	1.2	87.4
78	11	1.3	1.5	88.9
79	2	.2	.3	89.2
80	14	1.6	1.9	91.1
81	9	1.0	1.2	92.3
82	6	.7	.8	93.2
83	7	.8	1.0	94.1
84	11	1.3	1.5	95.6
85	7	.8	1.0	96.6
86	3	.3	.4	97.0
87	1	.1	.1	97.1
88	3	.3	.4	97.5
89	5	.6	.7	98.2
90	4	.5	.5	98.8
91	2	.2	.3	99.0
92	3	.3	.4	99.5
93	1	.1	.1	99.6
94	1	.1	.1	99.7
95	1	.1	.1	99.9
100	1	.1	.1	100.0
Total	731	84.2	100.0	

Missing	based on previous response, respondent was not expected to answer this question	36	4.1		
	blank	101	11.6		
	Total	137	15.8		
Total		868	100.0		

35_2 age person 2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	8	1	.1	.2	.2
	10	1	.1	.2	.3
	11	1	.1	.2	.5
	13	4	.5	.6	1.1
	14	1	.1	.2	1.2
	15	1	.1	.2	1.4
	16	3	.3	.5	1.8
	17	2	.2	.3	2.2
	20	6	.7	.9	3.1
	21	1	.1	.2	3.2
	22	1	.1	.2	3.4
	23	2	.2	.3	3.7
	24	8	.9	1.2	4.9
	25	16	1.8	2.5	7.4
	26	11	1.3	1.7	9.1
	27	9	1.0	1.4	10.4
	28	13	1.5	2.0	12.4
	29	7	.8	1.1	13.5
	30	16	1.8	2.5	16.0
	31	8	.9	1.2	17.2
	32	5	.6	.8	18.0
	33	15	1.7	2.3	20.3
	34	7	.8	1.1	21.4
	35	10	1.2	1.5	22.9
	36	17	2.0	2.6	25.5
	37	11	1.3	1.7	27.2
	38	20	2.3	3.1	30.3

39	11	1.3	1.7	32.0
40	14	1.6	2.2	34.1
41	11	1.3	1.7	35.8
42	9	1.0	1.4	37.2
43	15	1.7	2.3	39.5
44	11	1.3	1.7	41.2
45	16	1.8	2.5	43.6
46	17	2.0	2.6	46.2
47	10	1.2	1.5	47.8
48	7	.8	1.1	48.8
49	11	1.3	1.7	50.5
50	19	2.2	2.9	53.5
51	14	1.6	2.2	55.6
52	10	1.2	1.5	57.1
53	10	1.2	1.5	58.7
54	13	1.5	2.0	60.7
55	13	1.5	2.0	62.7
56	12	1.4	1.8	64.5
57	11	1.3	1.7	66.2
58	10	1.2	1.5	67.7
59	16	1.8	2.5	70.2
60	6	.7	.9	71.1
61	15	1.7	2.3	73.4
62	13	1.5	2.0	75.4
63	10	1.2	1.5	77.0
64	10	1.2	1.5	78.5
65	10	1.2	1.5	80.0
66	11	1.3	1.7	81.7
67	14	1.6	2.2	83.9
68	11	1.3	1.7	85.6
69	10	1.2	1.5	87.1
70	7	.8	1.1	88.2
71	7	.8	1.1	89.2
72	7	.8	1.1	90.3
73	5	.6	.8	91.1
74	9	1.0	1.4	92.5
75	11	1.3	1.7	94.2
76	8	.9	1.2	95.4

77		5	.6	.8	96.2
78		2	.2	.3	96.5
79		8	.9	1.2	97.7
80		3	.3	.5	98.2
81		3	.3	.5	98.6
82		2	.2	.3	98.9
83		2	.2	.3	99.2
84		1	.1	.2	99.4
85		1	.1	.2	99.5
88		2	.2	.3	99.8
89		1	.1	.2	100.0
Total		651	75.0	100.0	
Missing	based on previous response, respondent was not expected to answer this question	145	16.7		
	blank	72	8.3		
	Total	217	25.0		
Total		868	100.0		

35_3 age person 3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	4	.5	1.0	1.0
	1	7	.8	1.7	2.6
	2	15	1.7	3.6	6.2
	3	8	.9	1.9	8.1
	4	11	1.3	2.6	10.7
	5	10	1.2	2.4	13.1
	6	7	.8	1.7	14.7
	7	8	.9	1.9	16.6
	8	6	.7	1.4	18.1
	9	13	1.5	3.1	21.1
	10	9	1.0	2.1	23.3
	11	7	.8	1.7	24.9
	12	19	2.2	4.5	29.5
	13	24	2.8	5.7	35.2
	14	14	1.6	3.3	38.5

15	8	.9	1.9	40.4
16	17	2.0	4.0	44.4
17	33	3.8	7.8	52.3
18	14	1.6	3.3	55.6
19	19	2.2	4.5	60.1
20	11	1.3	2.6	62.7
21	17	2.0	4.0	66.7
22	9	1.0	2.1	68.9
23	12	1.4	2.9	71.7
24	11	1.3	2.6	74.3
25	11	1.3	2.6	77.0
26	7	.8	1.7	78.6
27	4	.5	1.0	79.6
28	8	.9	1.9	81.5
29	6	.7	1.4	82.9
30	4	.5	1.0	83.8
31	1	.1	.2	84.1
32	2	.2	.5	84.6
33	7	.8	1.7	86.2
34	3	.3	.7	86.9
35	9	1.0	2.1	89.1
36	5	.6	1.2	90.3
37	2	.2	.5	90.7
38	2	.2	.5	91.2
39	2	.2	.5	91.7
40	4	.5	1.0	92.6
42	2	.2	.5	93.1
43	2	.2	.5	93.6
44	1	.1	.2	93.8
45	4	.5	1.0	94.8
46	2	.2	.5	95.2
47	2	.2	.5	95.7
48	2	.2	.5	96.2
50	4	.5	1.0	97.1
51	1	.1	.2	97.4
53	1	.1	.2	97.6
54	2	.2	.5	98.1
56	2	.2	.5	98.6

	57	1	.1	.2	98.8
	58	1	.1	.2	99.0
	59	1	.1	.2	99.3
	60	1	.1	.2	99.5
	62	1	.1	.2	99.8
	88	1	.1	.2	100.0
	Total	421	48.5	100.0	
Missing	based on previous response, respondent was not expected to answer this question	423	48.7		
	blank	24	2.8		
	Total	447	51.5		
Total		868	100.0		

35_4 age person 4

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	6	.7	2.0	2.0
	1	10	1.2	3.3	5.3
	2	13	1.5	4.3	9.5
	3	5	.6	1.6	11.2
	4	8	.9	2.6	13.8
	5	10	1.2	3.3	17.1
	6	11	1.3	3.6	20.7
	7	15	1.7	4.9	25.7
	8	12	1.4	3.9	29.6
	9	7	.8	2.3	31.9
	10	19	2.2	6.3	38.2
	11	17	2.0	5.6	43.8
	12	8	.9	2.6	46.4
	13	21	2.4	6.9	53.3
	14	14	1.6	4.6	57.9
	15	18	2.1	5.9	63.8
	16	12	1.4	3.9	67.8
	17	14	1.6	4.6	72.4
	18	11	1.3	3.6	76.0
	19	12	1.4	3.9	79.9

20		7	.8	2.3	82.2
21		7	.8	2.3	84.5
22		5	.6	1.6	86.2
23		4	.5	1.3	87.5
24		3	.3	1.0	88.5
25		8	.9	2.6	91.1
26		2	.2	.7	91.8
28		3	.3	1.0	92.8
29		5	.6	1.6	94.4
30		1	.1	.3	94.7
31		2	.2	.7	95.4
32		1	.1	.3	95.7
35		4	.5	1.3	97.0
36		2	.2	.7	97.7
38		1	.1	.3	98.0
39		1	.1	.3	98.4
42		1	.1	.3	98.7
46		1	.1	.3	99.0
52		1	.1	.3	99.3
55		1	.1	.3	99.7
74		1	.1	.3	100.0
Total		304	35.0	100.0	
Missing	based on previous response, respondent was not expected to answer this question	547	63.0		
	blank	17	2.0		
	Total	564	65.0		
Total		868	100.0		

35_5 age person 5

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	5	.6	2.6	2.6
	1	4	.5	2.1	4.8
	2	9	1.0	4.8	9.5
	3	9	1.0	4.8	14.3
	4	11	1.3	5.8	20.1

5		13	1.5	6.9	27.0
6		11	1.3	5.8	32.8
7		10	1.2	5.3	38.1
8		12	1.4	6.3	44.4
9		6	.7	3.2	47.6
10		9	1.0	4.8	52.4
11		15	1.7	7.9	60.3
12		7	.8	3.7	64.0
13		15	1.7	7.9	72.0
14		6	.7	3.2	75.1
15		12	1.4	6.3	81.5
16		5	.6	2.6	84.1
17		7	.8	3.7	87.8
18		4	.5	2.1	89.9
19		7	.8	3.7	93.7
20		1	.1	.5	94.2
21		2	.2	1.1	95.2
22		1	.1	.5	95.8
24		1	.1	.5	96.3
25		1	.1	.5	96.8
27		1	.1	.5	97.4
40		1	.1	.5	97.9
46		1	.1	.5	98.4
50		1	.1	.5	98.9
53		1	.1	.5	99.5
71		1	.1	.5	100.0
Total		189	21.8	100.0	
Missing	based on previous response, respondent was not expected to answer this question	668	77.0		
	blank	11	1.3		
	Total	679	78.2		
Total		868	100.0		

35_6 age person 6

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	3	.3	3.1	3.1
	1	6	.7	6.3	9.4
	2	7	.8	7.3	16.7
	3	5	.6	5.2	21.9
	4	9	1.0	9.4	31.3
	5	8	.9	8.3	39.6
	6	7	.8	7.3	46.9
	7	3	.3	3.1	50.0
	8	10	1.2	10.4	60.4
	9	5	.6	5.2	65.6
	10	3	.3	3.1	68.8
	11	7	.8	7.3	76.0
	12	5	.6	5.2	81.3
	13	5	.6	5.2	86.5
	14	2	.2	2.1	88.5
	15	2	.2	2.1	90.6
	16	3	.3	3.1	93.8
	17	2	.2	2.1	95.8
	18	1	.1	1.0	96.9
	20	1	.1	1.0	97.9
44	1	.1	1.0	99.0	
54	1	.1	1.0	100.0	
	Total	96	11.1	100.0	
Missing	based on previous response, respondent was not expected to answer this question	767	88.4		
	blank	5	.6		
	Total	772	88.9		
Total		868	100.0		

35_7 age person 7

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	3	.3	8.6	8.6
	1	2	.2	5.7	14.3
	2	3	.3	8.6	22.9
	3	1	.1	2.9	25.7
	4	2	.2	5.7	31.4
	5	1	.1	2.9	34.3
	6	4	.5	11.4	45.7
	7	1	.1	2.9	48.6
	8	3	.3	8.6	57.1
	9	3	.3	8.6	65.7
	10	5	.6	14.3	80.0
	12	1	.1	2.9	82.9
	13	1	.1	2.9	85.7
	15	1	.1	2.9	88.6
	16	2	.2	5.7	94.3
	17	1	.1	2.9	97.1
	21	1	.1	2.9	100.0
		Total	35	4.0	100.0
Missing	based on previous response, respondent was not expected to answer this question	829	95.5		
	blank	4	.5		
	Total	833	96.0		
Total		868	100.0		

35_8 age person 8

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	7.1	7.1
	1	3	.3	21.4	28.6
	4	2	.2	14.3	42.9
	6	2	.2	14.3	57.1
	7	1	.1	7.1	64.3
	9	1	.1	7.1	71.4

	12	2	.2	14.3	85.7
	13	1	.1	7.1	92.9
	17	1	.1	7.1	100.0
	Total	14	1.6	100.0	
Missing	based on previous response, respondent was not expected to answer this question	854	98.4		
Total		868	100.0		

35_9 age person 9

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	1	.1	20.0	20.0
	5	1	.1	20.0	40.0
	9	1	.1	20.0	60.0
	12	1	.1	20.0	80.0
	16	1	.1	20.0	100.0
	Total	5	.6	100.0	
Missing	based on previous response, respondent was not expected to answer this question	863	99.4		
Total		868	100.0		

35_10 age person 10

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	16	1	.1	100.0	100.0
Missing	based on previous response, respondent was not expected to answer this question	867	99.9		
Total		868	100.0		

35_11 age person 11

		Frequency	Percent
Missing	based on previous response, respondent was not expected to answer this question	868	100.0

36. What is your current marital status?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	married	642	74.0	77.3	77.3
	separated	5	.6	.6	78.0
	divorced	58	6.7	7.0	84.9
	widowed	70	8.1	8.4	93.4
	never married	55	6.3	6.6	100.0
	Total	830	95.6	100.0	
Missing	blank	38	4.4		
Total		868	100.0		

37. Which category best describes the house or apartment/townhouse you live in?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	single family	700	80.6	83.9	83.9
	duplex (2 units)	57	6.6	6.8	90.8
	apartment (3-4 units)	23	2.6	2.8	93.5
	apartment (5 or more units)	27	3.1	3.2	96.8
	mobile home	9	1.0	1.1	97.8
	other	18	2.1	2.2	100.0
	Total	834	96.1	100.0	
Missing	blank	34	3.9		
Total		868	100.0		

38. Do you own or rent the house or apartment where you live?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	own	750	86.4	91.4	91.4
	rent	71	8.2	8.6	100.0
	Total	821	94.6	100.0	
Missing	blank	47	5.4		
Total		868	100.0		

39. What is your current employment status?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	employed full-time	326	37.6	42.8	42.8
	employed part-time	75	8.6	9.8	52.6
	homemaker	88	10.1	11.5	64.2
	retired	258	29.7	33.9	98.0
	student	7	.8	.9	99.0
	unemployed	8	.9	1.0	100.0
	Total	762	87.8	100.0	
Missing	blank	106	12.2		
Total		868	100.0		

40. Where is your work located?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Springville	168	19.4	32.4	32.4
	Provo	131	15.1	25.2	57.6
	Spanish Fork	32	3.7	6.2	63.8
	Orem	47	5.4	9.1	72.8
	other	27	3.1	5.2	78.0
	Lehi	14	1.6	2.7	80.7
	American Fork	6	.7	1.2	81.9
	Pleasant Grove	10	1.2	1.9	83.8
	Lindon	15	1.7	2.9	86.7
	Salt Lake City	16	1.8	3.1	89.8
	Murray	1	.1	.2	90.0
	West Jordan	1	.1	.2	90.2

	Sandy	3	.3	.6	90.8
	Draper	7	.8	1.3	92.1
	Mapleton	4	.5	.8	92.9
	Payson	5	.6	1.0	93.8
	other city - Utah County	6	.7	1.2	95.0
	other city - Salt Lake County	7	.8	1.3	96.3
	other city - south of Utah County	4	.5	.8	97.1
	other city - north of Salt Lake County	2	.2	.4	97.5
	city outside of Utah	12	1.4	2.3	99.8
	entire state	1	.1	.2	100.0
	Total	519	59.8	100.0	
Missing	based on previous response, respondent was not expected to answer this question	344	39.6		
	blank	5	.6		
	Total	349	40.2		
Total		868	100.0		

41. Do you telecommute to your job from your residence in Springville?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	162	18.7	32.1	32.1
	no	343	39.5	67.9	100.0
	Total	505	58.2	100.0	
Missing	based on previous response, respondent was not expected to answer this question	328	37.8		
	blank	35	4.0		
	Total	363	41.8		
Total		868	100.0		

42. If you consider all of your earnings, investments, and personal income, about how much was your total family income last year (2020)?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	less than \$15,000	20	2.3	2.5	2.5
	\$15,000-\$34,999	62	7.1	7.9	10.4
	\$35,000-\$49,999	99	11.4	12.6	23.1
	\$50,000-\$74,999	148	17.1	18.9	41.9
	\$75,000-\$99,999	165	19.0	21.0	62.9
	\$100,000-\$124,999	123	14.2	15.7	78.6
	\$125,000-\$149,999	60	6.9	7.6	86.2
	\$150,000+	108	12.4	13.8	100.0
	Total	785	90.4	100.0	
Missing	blank	83	9.6		
Total		868	100.0		

43. What information, if any, would you like to see added to the City’s website or to the City Source newsletter?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	nothing	367	42.3	68.9	68.9
	comment made	162	18.7	30.4	99.2
	improve format	4	.5	.8	100.0
	Total	533	61.4	100.0	
Missing	blank	335	38.6		
Total		868	100.0		

44. What do you like most about living in Springville?

44 What do you like most about living in Springville? - first

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	small town feel	146	16.8	20.1	20.1
	the people - friendly, sense of community	116	13.4	16.0	36.1
	family - my home, family life, family activities	59	6.8	8.1	44.2

	safety - feel safe, peaceful, quiet	149	17.2	20.5	64.7
	easy access to amenities	24	2.8	3.3	68.0
	recreation opportunities	14	1.6	1.9	70.0
	government characteristics - good gov. facilities, services	13	1.5	1.8	71.8
	city characteristics - beautiful, old homes, clean, cultured	33	3.8	4.5	76.3
	environment - air, water, mountains, canyon, trees	45	5.2	6.2	82.5
	low cost of living - cheaper homes, affordable	5	.6	.7	83.2
	no high density housing in neighborhood	2	.2	.3	83.5
	location	48	5.5	6.6	90.1
	slower pace	11	1.3	1.5	91.6
	other	61	7.0	8.4	100.0
	Total	726	83.6	100.0	
Missing	blank	142	16.4		
Total		868	100.0		

44a What do you like most about living in Springville? - second

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	small town feel	45	5.2	13.0	13.0
	the people - friendly, sense of community	60	6.9	17.3	30.3
	family - my home, family life, family activities	21	2.4	6.1	36.4
	safety - feel safe, peaceful, quiet	21	2.4	6.1	42.5
	easy access to amenities	42	4.8	12.1	54.6
	recreation opportunities	27	3.1	7.8	62.4
	government characteristics - good gov. facilities, services	9	1.0	2.6	65.0

	city characteristics - beautiful, old homes, clean, cultured	24	2.8	6.9	72.0
	environment - air, water, mountains, canyon, trees	29	3.3	8.4	80.3
	youth services	1	.1	.3	80.6
	low cost of living - cheaper homes, affordable	3	.3	.9	81.5
	no high density housing in neighborhood	1	.1	.3	81.8
	location	30	3.5	8.7	90.5
	slower pace	7	.8	2.0	92.5
	other	26	3.0	7.5	100.0
	Total	346	39.9	100.0	
Missing	based on previous response, respondent was not expected to answer this question	522	60.1		
Total		868	100.0		

44b What do you like most about living in Springville? - third

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	small town feel	9	1.0	8.2	8.2
	the people - friendly, sense of community	16	1.8	14.5	22.7
	family - my home, family life, family activities	4	.5	3.6	26.4
	safety - feel safe, peaceful, quiet	9	1.0	8.2	34.5
	easy access to amenities	14	1.6	12.7	47.3
	recreation opportunities	12	1.4	10.9	58.2
	government characteristics - good gov. facilities, services	1	.1	.9	59.1
	city characteristics - beautiful, old homes, clean, cultured	5	.6	4.5	63.6
	environment - air, water, mountains, canyon, trees	16	1.8	14.5	78.2

	youth services	1	.1	.9	79.1
	low cost of living - cheaper homes, affordable	1	.1	.9	80.0
	location	12	1.4	10.9	90.9
	slower pace	2	.2	1.8	92.7
	other	8	.9	7.3	100.0
	Total	110	12.7	100.0	
Missing	based on previous response, respondent was not expected to answer this question	758	87.3		
Total		868	100.0		

45. What is the one thing that you feel the City could do to make Springville a better place to live?

45 What one thing would make Springville a better place to live - first

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	recreation for kids, youth programs	8	.9	1.1	1.1
	recreation center (large like Provo's)	2	.2	.3	1.4
	swimming pool - outdoor (water park)	1	.1	.1	1.6
	more/improve recreation activities (biking, trails, tennis, swim)	29	3.3	4.1	5.7
	more/improve/enlarge parks - dog park	22	2.5	3.1	8.8
	sports park	3	.3	.4	9.2
	more sports (youth or adult)	2	.2	.3	9.5
	recreational businesses (bowling alley, roller skating)	3	.3	.4	9.9
	movie theaters/play house/drive-in movie	1	.1	.1	10.1
	free recycling	1	.1	.1	10.2
	recycling (mandatory)	1	.1	.1	10.4
	library programs/services	1	.1	.1	10.5

retail businesses (expand shopping/work/commercial growth)	91	10.5	12.9	23.4
restaurants	33	3.8	4.7	28.1
senior services/senior rec center/senior programs	4	.5	.6	28.7
trees	3	.3	.4	29.1
internet services (like Spanish fork, Google Fiber)	18	2.1	2.6	31.6
basic city services (snow plowing, electric, water)	1	.1	.1	31.8
better code enforcement	6	.7	.9	32.6
social services (help unemployed, adult education)	2	.2	.3	32.9
roads/traffic flow/round--abouts/curbs/side walks/crosswalks/bike paths	42	4.8	6.0	38.9
traffic lights/turnout lanes	5	.6	.7	39.6
bus service/Front Runner	13	1.5	1.8	41.4
health services	1	.1	.1	41.6
yard appearance (weeds, liter, junk)	23	2.6	3.3	44.8
home appearance	2	.2	.3	45.1
reduce city budget/taxes/electric rates	11	1.3	1.6	46.7
improve police/fire services/animal control	11	1.3	1.6	48.2
reduce population growth/less housing	28	3.2	4.0	52.2
reduce crime/gang activity	5	.6	.7	52.9
drug use/drug prevention	1	.1	.1	53.0
appearance of Main St	13	1.5	1.8	54.9
more business on main street/fill empty buildings	9	1.0	1.3	56.2
nothing to improve, like it the way it is	16	1.8	2.3	58.4
high density/low cost housing	13	1.5	1.8	60.3

	citizen participation programs/town meetings	4	.5	.6	60.9
	pressurized irrigation	1	.1	.1	61.0
	yard waste pick-up	3	.3	.4	61.4
	historic preservation	4	.5	.6	62.0
	reduce high density housing	27	3.1	3.8	65.8
	reduce traffic	60	6.9	8.5	74.3
	water pressure	2	.2	.3	74.6
	reduce noise - train whistle	1	.1	.1	74.8
	reduce businesses - car wash, auto shops, oil lube	1	.1	.1	74.9
	reduce air pollution	1	.1	.1	75.0
	reduce speed limits - speeding	7	.8	1.0	76.0
	less construction	5	.6	.7	76.7
	flooding risk	2	.2	.3	77.0
	highway from freeway to Mapleton	12	1.4	1.7	78.7
	better lighting in neighborhood	3	.3	.4	79.1
	other	147	16.9	20.9	100.0
	Total	705	81.2	100.0	
Missing	based on previous response, respondent was not expected to answer this question	2	.2		
	99	161	18.5		
	Total	163	18.8		
Total		868	100.0		

45a What one thing would make Springville a better place to live - second

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	recreation center (large like Provo's)	1	.1	.4	.4

more/improve recreation activities (biking, trails, tennis, swim)	9	1.0	3.5	3.8
more/improve/enlarge parks - dog park	7	.8	2.7	6.5
sports park	1	.1	.4	6.9
more sports (youth or adult)	1	.1	.4	7.3
recreational businesses (bowling alley, roller skating)	8	.9	3.1	10.4
free recycling	4	.5	1.5	11.9
recycling (mandatory)	1	.1	.4	12.3
retail businesses (expand shopping/work/commercial growth)	24	2.8	9.2	21.5
restaurants	41	4.7	15.8	37.3
senior services/senior rec center/senior programs	1	.1	.4	37.7
internet services (like Spanish fork, Google Fiber)	3	.3	1.2	38.8
better code enforcement	2	.2	.8	39.6
social services (help unemployed, adult education)	2	.2	.8	40.4
roads/traffic flow/round--abouts/curbs/side walks/crosswalks/bike paths	20	2.3	7.7	48.1
traffic lights/turnout lanes	1	.1	.4	48.5
bus service/Front Runner	1	.1	.4	48.8
yard appearance (weeds, liter, junk)	9	1.0	3.5	52.3
home appearance	3	.3	1.2	53.5
reduce city budget/taxes/electric rates	3	.3	1.2	54.6
improve police/fire services/animal control	4	.5	1.5	56.2
reduce population growth/less housing	5	.6	1.9	58.1
reduce crime/gang activity	3	.3	1.2	59.2
drug use/drug prevention	1	.1	.4	59.6

	appearance of Main St	1	.1	.4	60.0
	more business on main street/fill empty buildings	3	.3	1.2	61.2
	high density/low cost housing	2	.2	.8	61.9
	citizen participation programs/town meetings	1	.1	.4	62.3
	yard waste pick-up	1	.1	.4	62.7
	historic preservation	2	.2	.8	63.5
	reduce high density housing	9	1.0	3.5	66.9
	snow removal issues	1	.1	.4	67.3
	reduce traffic	22	2.5	8.5	75.8
	reduce noise - train whistle	2	.2	.8	76.5
	reduce businesses - car wash, auto shops, oil lube	2	.2	.8	77.3
	reduce speed limits - speeding	3	.3	1.2	78.5
	less construction	2	.2	.8	79.2
	highway from freeway to Mapleton	6	.7	2.3	81.5
	other	48	5.5	18.5	100.0
	Total	260	30.0	100.0	
Missing	based on previous response, respondent was not expected to answer this question	608	70.0		
Total		868	100.0		

45b What one thing would make Springville a better place to live - third

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	recreation for kids, youth programs	4	.5	4.5	4.5
	recreation center (large like Provo's)	1	.1	1.1	5.7
	more/improve recreation activities (biking, trails, tennis, swim)	3	.3	3.4	9.1
	more/improve/enlarge parks - dog park	2	.2	2.3	11.4

movie theaters/play house/drive-in movie	2	.2	2.3	13.6
recycling (mandatory)	2	.2	2.3	15.9
retail businesses (expand shopping/work/commercial growth)	10	1.2	11.4	27.3
restaurants	5	.6	5.7	33.0
internet services (like Spanish fork, Google Fiber)	2	.2	2.3	35.2
better code enforcement	1	.1	1.1	36.4
social services (help unemployed, adult education)	1	.1	1.1	37.5
roads/traffic flow/round--abouts/curbs/side walks/crosswalks/bike paths	3	.3	3.4	40.9
bus service/Front Runner	1	.1	1.1	42.0
yard appearance (weeds, liter, junk)	1	.1	1.1	43.2
reduce city budget/taxes/electric rates	2	.2	2.3	45.5
improve police/fire services/animal control	1	.1	1.1	46.6
drug use/drug prevention	1	.1	1.1	47.7
appearance of Main St	4	.5	4.5	52.3
more business on main street/fill empty buildings	2	.2	2.3	54.5
historic preservation	1	.1	1.1	55.7
reduce high density housing	4	.5	4.5	60.2
reduce traffic	3	.3	3.4	63.6
water pressure	1	.1	1.1	64.8
reduce noise - train whistle	1	.1	1.1	65.9
improve employee interaction with citizens	1	.1	1.1	67.0
reduce businesses - car wash, auto shops, oil lube	1	.1	1.1	68.2
reduce speed limits - speeding	1	.1	1.1	69.3

	less construction	1	.1	1.1	70.5
	highway from freeway to Mapleton	2	.2	2.3	72.7
	water pressure	1	.1	1.1	73.9
	other	23	2.6	26.1	100.0
	Total	88	10.1	100.0	
Missing	based on previous response, respondent was not expected to answer this question	780	89.9		
Total		868	100.0		

46. To help us know what neighborhood you talked about, please put a visible “X” on the map near the location of your home. Do not use a dot – use an “X” so we know the right neighborhood.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	West Fields	97	11.2	13.0	13.0
	West Fields South	74	8.5	9.9	22.9
	north central	33	3.8	4.4	27.3
	plat A	72	8.3	9.6	36.9
	South Central	63	7.3	8.4	45.3
	North East	58	6.7	7.8	53.1
	Memorial Park	71	8.2	9.5	62.6
	Brookside	75	8.6	10.0	72.6
	Foothills	55	6.3	7.4	79.9
	Murdock	50	5.8	6.7	86.6
	Hunter Valley	65	7.5	8.7	95.3
	Camelot/Outlook	35	4.0	4.7	100.0
	Total	748	86.2	100.0	
Missing	blank	120	13.8		
Total		868	100.0		